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Navigant CREDIT UNION®

Terms and Conditions

Navigant
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Important Account Information for Our Members



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TERMS AND CONDITIONS OF YOUR ACCOUNT

IMPORTANT INFORMATION ABOUT PROCEDURES FOR OPENING A NEW ACCOUNT - To help the government fight the funding of terrorism and money laundering activities, federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account.

What this means for you: When you open an account, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents.

AGREEMENT - This document, along with any other documents we give you pertaining to your accounts, is a contract that establishes rules which control your accounts with us. Please read this Agreement and the other documents carefully. If you sign the signature card or open or continue to have an account with us, you agree to these rules. You will receive a separate Consumer Fee Schedule simultaneously herewith at account opening.

This Agreement is subject to applicable federal laws and the laws of the State of Rhode Island (except to the extent that this Agreement can and does vary such rules or laws). The body of state and federal law that governs our relationship with you, however, is too large and complex to be reproduced here. The purpose of this document is to:

(1) summarize some laws that apply to common transactions;
(2) establish rules to cover transactions or events which the law does not regulate;
(3) establish rules for certain transactions or events which the law regulates but permits variation by agreement; and
(4) give you disclosures of some of our policies to which you may be entitled or in which you may be interested.

If there is a conflict between this Agreement and applicable law, despite anything in this Agreement that may state otherwise, this Agreement will be considered changed to the extent necessary to comply with the law. If any provision of this Agreement is deemed to be invalid, illegal or otherwise unenforceable in any respect by a court or other governmental agency having competent jurisdiction over us, that provision will continue to be enforceable to the extent permitted by that court or agency, and the remainder of that provision will no longer be considered part of this Agreement. All other provisions of this Agreement will, however, remain in full force and effect.

No delay or waiver by us of any power, right, remedy or obligation under or in connection with this Agreement on any one occasion will constitute a waiver of that power, right, remedy or obligation on any subsequent occasion. In any event, no such waiver or delay by us will be effective unless it is in writing and signed and approved by us.

As used in this document the words "we," "our," and "us" mean Navigant Credit Union, and the words "you" and "your" mean each account owner and anyone else with the authority to deposit, withdraw, or exercise control over the funds in the account. The headings in this document are for convenience or reference only and will not govern the interpretation of the provisions. Unless it would be inconsistent to do so, words and phrases used in this document should be construed so the singular includes the plural and the plural includes the singular.

BYLAWS - Our bylaws establish basic rules about our credit union policies and operations which affect your account and membership. You may obtain a copy of the bylaws on request. Our right to require you to give us notice of your intention to withdraw funds from your account is described in the bylaws.

AMENDMENTS AND TERMINATION - We may amend or delete any term of our bylaws or this agreement. We may also add new terms to our bylaws or to this agreement. In addition, we may suspend, modify, convert, or terminate a service, convert this account to another account type, or close this account for any reason (including if your membership in the credit union terminates). For any of these types of changes, we will give you reasonable notice in writing by any reasonable method including by mail, by any electronic communication method to which you have agreed, on or with a periodic statement, or through any other method permitted by law. If we close the account, we will tender the account balance to you or your agent personally, by mail, or by another agreed upon method.

Reasonable notice depends on the circumstances, and in some cases, such as when we cannot verify your identity or we suspect fraud, it might be reasonable for us to give you notice after the change becomes effective. For instance, if we suspect fraudulent activity with respect to your account, and if we deem it appropriate under the circumstances and necessary to prevent further fraud, we might immediately freeze or close your account and then give you notice.

Unless otherwise indicated in the notice of change, if we have notified you of a change to your account, and you continue to have your account after the effective date of the change, you have accepted and agreed to the new or modified terms. You should review any change in terms notice carefully as the notice will provide important information of which you may need to be aware.

We reserve the right to waive any term of this agreement. However, such waiver shall not affect our right to enforce the term at a later date.

If you request that we close your account, you are responsible for leaving enough money in the account to cover any outstanding items or transactions to be paid from the account. Once any outstanding items or transactions are paid, we will close the account and tender the account balance, if any, to you or your agent personally, by mail, or by another agreed upon method. Only a joint tenant that is a member can close an account.

Any items and transactions presented for payment after the account is closed may be dishonored. Any deposits we receive after the account is closed may be returned.

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We will not be liable for any damages for not honoring any such debits or deposits received after the account is closed.

Note: Rules governing changes in interest rates are provided separately in the Truth-in-Savings disclosure or in another document. In addition, for changes governed by a specific law or regulation, we will follow the specific timing and format notice requirements of those laws or regulations.

NOTICES - Any written notice you give us is effective when we actually receive it, and it must be given to us according to the specific delivery instructions provided elsewhere, if any. We must receive any notice in time to have a reasonable opportunity to act on it. If a notice is regarding a check or other item, you must give us sufficient information to be able to identify the check or item, including the precise check or item number, amount, date and payee. Notice we give you via the United States Mail is effective when it is deposited in the United States Mail with proper postage and addressed to your mailing address we currently have on file. Notice we give you through your email of record, or other electronic method to which you agreed, will be treated as delivered to you when sent. Notice to any of you is notice to all of you.

SIGNATURE CARD - The form of ownership of your account is designated on the signature card you completed when opening your account. We may rely on this designation for all purposes concerning your account. If for some reason you have not signed a signature card or we do not have your signature card, we will not be liable to you for honoring checks or other signed instructions if we believe in good faith that the signature appearing on such checks or instructions is authorized.

If two or more persons desire to establish a joint account with us, each person must sign the signature card. For your convenience, we may allow you to establish a joint account, even if only one joint account owner signs the signature card. If we allow you to do this, you agree to indemnify and hold us harmless from and against any losses (as defined below) we may incur, or other harm arising from, or in any way relating to, establishing your joint account without having a signature card signed by another joint account owner. When we use the word "losses" in this Agreement, we mean all losses, liabilities, claims, fines, penalties, fees, costs and expenses (including, without limitation, attorneys' fees and litigation costs) of any kind. Each account owner who has not signed the account's signature card shall be bound by this Agreement and any other applicable agreement. If any joint account owner has not provided us with a signed signature card, your joint account may not qualify as a joint account for purposes of federal deposit insurance coverage or under applicable law concerning inheritance or the transfer of property upon death. We reserve the right to refuse to pay or honor checks and other orders of withdrawal signed by a joint account owner who has not signed the account's signature card. We may, in our sole discretion, convert your joint account into an individual account.

DOCUMENTATION, IDENTIFICATION AND INFORMATION - To help the government fight the funding of terrorism and money laundering activities, applicable law requires all financial institutions to obtain, verify and record information that identifies each person who opens an account. Accordingly, you may establish an account with us by signing our signature card and providing us with any other documentation (for example, your name, address, date of birth, license information, etc.) that we may require from time to time. If you desire to establish a joint account with us, each joint account owner must sign our signature card and provide us with any other documentation or information that we may require from time to time. To avoid possible fraud or other problems with your account, all documentation you provide to us in connection with establishing your account must be in form and substance satisfactory to us.

We reserve the right to approve any and all documentation, such as checks or other items you use with your account.

You agree that (a) we are not liable to you and (b) you will indemnify and hold us harmless from and against any and all losses of any kind that we may incur resulting from your use of checks obtained from a third-party vendor and not through us or if you print your own checks. When we use the word *"check"* in this Agreement, we mean checks or other items, such as drafts or electronic images presented to us for payment by another financial institution.

We may from time to time request additional information from you to protect your account and our systems from fraud or other problems. This information may include new specimen signatures and other information that we must obtain under applicable law. You agree to assist us by promptly complying with any such request. You also agree to hold us harmless for refusing to pay or release funds or to take any other action relating to your account where the refusal is based on your failure to provide the signatures or documentation requested by us from time to time.

INFORMATION ACCURACY AND CREDIT VERIFICATION - You acknowledge and agree that any information you have or will provide to us is complete, true and accurate. You authorize us to request and obtain, from time to time, consumer reports from consumer reporting agencies or other information about you from third parties (including, without limitation, information concerning your employment, salary, assets, debts and references) that we believe is helpful to determine your eligibility to open or maintain any accounts or services or for any other legitimate business purpose.

CORRESPONDENCE - To the extent permitted under applicable law, any written correspondence you send to us will not be effective until we have received it and have had a reasonable opportunity to act on such correspondence. Any written correspondence we send to you will, however, be effective and deemed delivered when mailed to you at your address as it appears on our records. If your account is a joint account, any correspondence that we send to any one joint account owner at the address on our records for the joint account is considered notice to all joint account owners.

If you have agreed to receive information or documents from us electronically (Electronic Records), the Electronic Records are sent by us, and received by you, when either (a) the Electronic Records are transmitted by us to an email address you have given us for that purpose, or (b) the Electronic Records are posted to a website and an email is transmitted by us to an email address you have given us for that purpose notifying you that the Electronic Records are available for access. If you have agreed to receive information or documents from us electronically, you will notify us immediately if your email address changes or you cancel your email service. Until you give us notice, we may continue to send Electronic Records to your email address we have on file.

YOUR INSTRUCTIONS - In our sole discretion, we may follow your instructions concerning your account, whether such instructions are provided by you in writing, electronically, orally (including our recording of your oral instructions) or by other means, and we may do so without any liability to you.

POWER OF ATTORNEY - We may, in our sole discretion, permit any person to whom you have granted a power of attorney to access and otherwise transact business on your account until such time as we receive and have had a reasonable opportunity to act on written notice that the power of attorney has been revoked. You agree to provide us with documentation that is in a form satisfactory to us unless applicable law provides otherwise, and to hold us harmless from and against any actions we have taken or your attorney-in-fact has taken regarding your account prior to the revocation of such power. Subject to applicable law, we may, in our sole discretion, refuse to honor any power of attorney. We have no duty to monitor or ensure that the acts of any attorney-in-fact exceeds his or her powers or does not comply with applicable law.

ACCOUNT TRANSFER - Your account may not be transferred or assigned without our prior written consent.

CLOSING YOUR ACCOUNT - We may close your account at any time and for any reason in our sole discretion, and we will provide notice to you of such closing. You may also close your account at any time by calling us or by visiting any of our branch offices. Any request to close your account will be effective only after we have received your request and we have had a reasonable opportunity to act on such request and the validity of the same. If your account is closed, we may, in our sole discretion, mail to you at your address as it appears on our records our check representing the remaining balance in your account, if any, or transfer such balance to another account you maintain with us. In any event, we will not be liable to you for dishonoring any item drawn on or debited from your account and presented to us for payment after your account has been closed. The closing of your account, whether by us or you, will not affect any of your or our rights and obligations which have arisen before the effective date of the closing of your account, and this Agreement will survive the closing of your account. In this regard, after your account is closed, you are still responsible for the payment of any fees or charges incurred prior to or in connection with the closing of your account.

INDEMNIFICATION OF NAVIGANT CREDIT UNION - You agree to indemnify and hold us, our directors, officers, employees, and agents harmless from and against losses arising in connection with the services provided under this Agreement, except for losses arising out of our own gross negligence or willful misconduct. You further agree to indemnify and hold us, our directors, officers, employees and agents harmless from losses arising out of actions taken or omitted in good faith by us in reliance upon instructions from you. We are not responsible for any actions or omissions by any third party. If you give us instructions that we believe may expose us to potential liability, we may refuse to follow your instructions. We are under no obligation to follow, and we will not be liable to you if we choose not to follow, such instructions. If we do, we may ask you for certain protections such as a surety bond or an indemnity agreement in a form that is satisfactory to us.

LIABILITY - You agree, for yourself (and the person or entity you represent if you sign as a representative of another) to the terms of this account and the schedule of charges. You authorize us to deduct these charges, without notice to you, directly from the account balance as accrued. You will pay any additional reasonable charges for services you request which are not covered by this agreement.

Each of you also agrees to be jointly and severally (individually) liable for any account shortage resulting from charges or overdrafts, whether caused by you or another with access to this account. This liability is due immediately, and we can deduct any amounts deposited into the account and apply those amounts to the shortage. You have no right to defer payment of this liability, and you are liable regardless of whether you signed the item or benefited from the charge or overdraft.

You will be liable for our costs as well as for our reasonable attorneys' fees, to the extent permitted by law, whether incurred as a result of collection or in any other dispute involving your account. This includes, but is not limited to, disputes between you and another joint owner; you and an authorized signer or similar party; or a third party claiming an interest in your account. This also includes any action that you or a third party takes regarding the account that causes us, in good faith, to seek the advice of an attorney, whether or not we become involved in the dispute. All costs and attorneys' fees can be deducted from your account when they are incurred, without notice to you.

DEPOSITS - We will give only provisional credit until collection is final for any items, other than cash, we accept for deposit (including items drawn "on us"). Before settlement of any item becomes final, we act only as your agent, regardless of the form of indorsement or lack of indorsement on the item and even though we provide you provisional credit for the item. We may reverse any provisional credit for items that are lost, stolen, or returned. Unless prohibited by law, we also reserve the right to charge back to your account the amount of any item deposited to your account or cashed for you which was initially paid by the payor bank and which is later returned to us due to an allegedly forged, unauthorized or missing indorsement, claim of alteration, encoding error, counterfeit cashier's check or other problem which in our

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judgment justifies reversal of credit. You authorize us to attempt to collect previously returned items without giving you notice, and in attempting to collect we may permit the payor bank to hold an item beyond the midnight deadline. Actual credit for deposits of, or payable in, foreign currency will be at the exchange rate in effect on final collection in U.S. dollars. We are not responsible for transactions by mail or outside depository until we actually record them. If you deliver a deposit to us and you will not be present when the deposit is counted, you must provide us an itemized list of the deposit (deposit slip). To process the deposit, we will verify and record the deposit, and credit the deposit to the account. If there are any discrepancies between the amounts shown on the itemized list of the deposit and the amount we determine to be the actual deposit, we will notify you of the discrepancy. You will be entitled to credit only for the actual deposit as determined by us, regardless of what is stated on the itemized deposit slip. We will treat and record all transactions received after our "daily cutoff time" on a business day we are open, or received on a day we are not open for business, as if initiated on the next business day that we are open. At our option, we may take an item for collection rather than for deposit. If we accept a third-party check or draft for deposit, we may require any third-party indorsers to verify or guarantee their indorsements, or indorse in our presence.

OWNERSHIP OF ACCOUNT AND BENEFICIARY DESIGNATION - These rules apply to this account depending on the form of ownership and beneficiary designation, if any, specified on the account records. We reserve the right to refuse some forms of ownership on any or all of our accounts. We make no representations as to the appropriateness of or the effect of the ownership and beneficiary designations, except as they determine to whom we pay the account funds. You agree that your accounts will only be used for personal financial transactions, and that the accounts will not be used for transactions related to a business, sole proprietorship, corporation or any other business entity unless you provide us with appropriate evidence of the existence, and your authority to act on behalf, of such business entity. We reserve the right to have legal counsel, at any time, review all aspects of any account agreement.

Individual Account: An individual account is an account in the name of one person. If you establish an individual account, you are the sole owner of the account.

Joint Account: If you have a joint account, each person will be a co-owner and authorized signer and will have equal authority and rights regarding the account.

Deposits, Withdrawals and Other Account Transactions: Any money deposited into your joint account is the property of each joint account owner. At our discretion, we may (i) permit any joint account owner to withdraw all or any part of the deposits to, and interest earned on, your joint account, (ii) pay checks drawn on your joint account by any joint account owner, or (iii) honor any other request of any joint account owner relating to your joint account, even if we do not have on record a signature card signed by the joint account owner who signed the check or is seeking to withdraw or to take any other action on your joint account. We may, however, also refuse to do so.

We may follow instructions about your joint account from any owner of the joint account, and may do so without any notice or liability to the other joint account owners. In the event that there is a dispute or a joint account owner provides us with conflicting instructions, we may place a hold on, and refuse to pay checks, permit withdrawals from, or permit other transactions on your joint account until we receive a final court order or written instructions signed by all joint account owners. Once your joint account is opened, a joint account owner cannot add or remove another joint account owner from that joint account without the prior written consent of all other joint owners. Any joint account owner can close the joint account by withdrawing all of the funds from the joint account.

Right of Survivorship (and Not as Tenants in Common): We presume that any joint account established with us is a joint tenancy with right of survivorship, subject to applicable law, and not a tenancy in common. Generally speaking, this means that, upon the death of any joint account owner, the account balance is owned by the surviving joint account owners, subject to our right of set off and any applicable security interest, and the heirs of the deceased joint account owner have no interest in the account. We may, however, require the surviving joint account owners to provide us with certain documentation satisfactory to us before we will release the remaining funds in the account. If more than one joint account owner survives, they will own the account as joint tenants with right of survivorship, not as tenants in common.

Payable On Death Accounts: Without having to establish a trust, you may, subject to applicable law, designate your account to be payable on your death to one or more designated beneficiaries - known as a Payable on Death Account. This is similar to a ***Totten Trust Account*** described below. If you establish a Payable on Death Account, the account belongs to you during your lifetime and your beneficiaries have no interest in or any access to the account until your death. Upon your death (or in the case of a joint account, upon the death of the last-surviving joint account owner), all of the funds in the Payable on Death Account will be owned by the beneficiary (or if there is more than one designated beneficiary, in equal shares by the beneficiaries then living). The funds in your Payable on Death Account are not governed by your will or inherited by your heirs. If there is more than one beneficiary, in our sole discretion and subject to our right of set off and any applicable security interest, we may pay the funds in a Payable on Death Account in equal shares to the account's living beneficiaries or pay the funds by issuing a check in the name of all living beneficiaries and giving the check to any one beneficiary. We have no obligation to notify any beneficiary of the existence of a Payable on Death Account or the vesting of an interest in such an account. Certain state law restrictions may apply to Payable on Death Accounts. You are solely responsible for complying with applicable law in establishing a Payable on Death Account. We make no representation that designating your account as a Payable on Death Account is advisable. You should consult an attorney or other qualified estate planning professional before designating your account as a Payable on Death Account.

Totten Trust Account: In limited circumstances, we may, in our sole discretion, allow you to establish a Totten Trust account without a formal trust document, provided you give us the name and residential address of the account beneficiaries and any other documentation we may require in a form satisfactory to us. Generally speaking, a Totten Trust is an account established by you in your own name as the trustee for the benefit of another, and is a tentative trust revocable at will. This means you may withdraw all of the funds in the account for your own use at any time. If there is more than one trustee named on the account, the account will be treated as a joint account and all of the rules regarding joint accounts will apply, except as set forth herein. Deposits made to your Totten Trust account will be credited to you as trustee for the benefit of the designated account beneficiary or beneficiaries. We may make payments to you during your lifetime. Upon your death, or if there is more than one trustee, upon the death of the last surviving trustee, all of the funds will be owned by the beneficiary (or if there is more than one designated beneficiary, in equal shares by the beneficiaries then living). Subject to our right of set off and any applicable security interest, if there is more than one living beneficiary, we may, at our option, pay the funds in the account in equal shares to each beneficiary or pay the funds by issuing a check in the name of both beneficiaries and giving the check to any one beneficiary. The money in the account will not be inherited by your heirs or controlled by your will. Certain state law restrictions may apply. You are solely responsible for complying with applicable law in establishing a Totten Trust account. We have no obligation to notify any beneficiary of the existence of any account or the vesting of any interest in any account.

Formal Trust Accounts: We may, in our sole discretion, allow a trustee or the trustees of a formal written trust (other than a Totten Trust) to establish an account with us in the name of the trust. In the case of any such trust account, you agree to provide us with a copy of the trust instrument, the name and residential address of any successor trustee designated in the trust instrument, and any other documentation in a form satisfactory to us, including a certificate of trust, and to hold us harmless from and against any actions that we take or any trustee takes regarding the account in reliance on such documentation or certification. We have no duty to monitor or ensure that the acts of any trustee are for the use or benefit of the beneficiaries or are otherwise permissible under any trust instrument or applicable law. We will not be liable if any trustee exceeds his or her powers or does not comply with applicable law.

INDORSING CHECKS - If you cash or deposit a check, we are legally entitled to a valid and unqualified indorsement from you, and you give us the irrevocable right to place such an indorsement on the check. You agree to reimburse us for our losses because you fail to indorse a check as exactly drawn or you deposit a check that contains multiple indorsements or a missing or improper indorsement. You also agree not to give us any check which you have indorsed "without recourse" or with another similar condition. If you do, we can still place your unqualified indorsement on the check. We can enforce against you any rights that an unqualified indorsement gives us. Unless otherwise required by applicable law, we will not be bound by or obligated to comply with any notation or memoranda on a check unless we have agreed to do so in advance and in writing.

WITHDRAWALS -

Important terms for accounts where more than one person can withdraw - Unless clearly indicated otherwise on the account records, any of you, acting alone, who signs to open the account or has authority to make withdrawals may withdraw or transfer all or any part of the account balance at any time. Each of you (until we receive written notice to the contrary) authorizes each other person who signs or has authority to make withdrawals to indorse any item payable to you or your order for deposit to this account or any other transaction with us. We may also refuse your request to make a withdrawal from your account under certain circumstances, including, without limitation, where:

- we have received a court order or other legal document prohibits withdrawal or if applicable law prohibits withdrawal;
- there is a dispute concerning your account;
- you owe us money that is due and payable;
- your account is security for a debt;
- you or a person we believe to be an agent of an owner of requests that we do not permit withdrawals;
- a problem occurs with our equipment;
- limited currency is available at a particular branch office; or
- such action is otherwise required by applicable law.

We are required by applicable law to reserve the right to require at least seven (7) calendar days' written notice before you withdraw money from your interest-bearing checking, savings, money market, Variable Rate Savings IRA or SEP accounts. If, on our request, you do not provide us with such written notice, we may refuse to allow you to withdraw funds from your account, whether by check or other means, during this period, and we will not be liable to you for this refusal.

Postdated checks - A postdated check is one which bears a date later than the date on which the check is written. We may properly pay and charge your account for a postdated check even though payment was made before the date of the check, unless we have received written notice of the postdating in time to have a reasonable opportunity to act. Because we process checks mechanically, your notice will not be effective and we will not be liable for failing to honor your notice unless it precisely identifies the number, date, amount and payee of the item.

Checks and withdrawal rules - If you do not purchase your check blanks from us, you must be certain that we approve the check blanks you purchase. We may refuse any withdrawal or transfer request which you attempt on forms not approved by us or by any method we do not specifically permit. We may refuse any withdrawal or transfer request which is greater in number than the frequency permitted by our policy, or which is for an amount greater or less than any withdrawal limitations. We

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will use the date the transaction is completed by us (as opposed to the date you initiate it) to apply any frequency limitations. In addition, we may place limitations on the account until your identity is verified.

Even if we honor a nonconforming request, we are not required to do so later. If you violate the stated transaction limitations (if any), in our discretion we may close your account or reclassify your account as another type of account. If we reclassify your account, your account will be subject to the fees and earnings rules of the new account classification.

If we are presented with an item drawn against your account that would be a "substitute check," as defined by law, but for an error or defect in the item introduced in the substitute check creation process, you agree that we may pay such item.

Cash withdrawals - We recommend you take care when making large cash withdrawals because carrying large amounts of cash may pose a danger to your personal safety. As an alternative to making a large cash withdrawal, you may want to consider a cashier's check or similar instrument. You assume full responsibility of any loss in the event the cash you withdraw is lost, stolen, or destroyed. You agree to hold us harmless from any loss you incur as a result of your decision to withdraw funds in the form of cash.

Club Statement Accounts: You are not able to make withdrawals or transfers from your club statement account until the end of its term. You may close your club statement account at any time; however, you may be charged a fee as set forth in our fee schedule (as the same may be amended from time to time) if any withdrawal is made from your club statement account before the end of its term.

IRAs and SEP Accounts: All withdrawals from your IRA and SEP accounts are subject to current regulations of the IRS governing such accounts and may trigger tax penalties and be subject to taxation. You can withdraw interest credited to your CD account before the maturity of the term of your CD without penalty. There may be a fee for outgoing transfers from an IRA or SEP account as set forth in our fee schedule (as the same may be amended from time to time). You should refer to your retirement and account disclosure statements for other retirement account limitation.

UNDERSTANDING AND AVOIDING OVERDRAFT AND INSUFFICIENT/UNCOLLECTED FUNDS -

Generally - The information in this section is being provided to help you understand what happens if your account is overdrawn. Understanding the concepts of overdrafts and insufficient funds (NSF)/uncollected funds (UCF) is important and can help you avoid being assessed fees or charges. This section also provides contractual terms relating to paid overdrafts and NSF/UCF transactions.

An overdrawn account will typically result in you being charged an overdraft fee. Generally, an overdraft occurs when there is not enough money in your account to pay for a transaction, but we pay (or cover) the transaction anyway. An NSF/UCF transaction is slightly different. In an NSF/UCF transaction, we do not cover the transaction. Instead, the transaction is rejected and the item or requested payment is returned. You will not be charged a fee for a payment that is returned. However, you may be subject to an overdraft fee.

If you use our Overdraft Privilege and we cover a transaction for which there is not enough money in your account to pay, we will consider that an overdraft. We treat all other transactions for which there is not enough money in your account as an NSF/UCF transaction, regardless of whether we cover the transaction or the transaction is rejected.

Determining your available balance - We use the "available balance" method to determine whether your account is overdrawn, that is, whether there is enough money in your account to pay for a transaction. Importantly, your "available" balance may not be the same as your account's "actual" balance. This means an overdraft or an NSF/UCF transaction could occur regardless of your account's actual balance.

Your account's actual balance (sometimes called the ledger balance) only includes transactions that have settled up to that point in time, that is, transactions (deposits and payments) that have posted to your account. The actual balance does not include outstanding transactions (such as checks that have not yet cleared and electronic transactions that have been authorized but which are still pending). The balance on your periodic statement is the ledger balance for your account as of the statement date.

As the name implies, your available balance is calculated based on the money "available" in your account to make payments. In other words, the available balance takes ACH credit transactions and debit card transactions that have been authorized, but not yet settled, and adds or subtracts them from the actual balance. In addition, when calculating your available balance, any "holds" placed on deposits that have not yet cleared are also subtracted from the actual balance. For more information on how holds placed on funds in your account can impact your available balance, read the subsection titled "A temporary debit authorization hold affects your account balance."

Insufficient/Uncollected Funds Fee (Paid) (Overdrafts) - You understand that we may, at our discretion, honor withdrawal requests that overdraw your account. However, the fact that we may honor withdrawal requests that overdraw the account balance does not obligate us to do so later. So you can NOT rely on us to pay overdrafts on your account regardless of how frequently or under what circumstances we have paid overdrafts on your account in the past. We can change our practice of paying, or not paying, discretionary overdrafts on your account without notice to you. You can ask us if we have other account services that might be available to you where we commit to paying overdrafts under certain circumstances, such as an overdraft protection line-of-credit or a plan to sweep funds from another account you have with us. You agree that we may charge fees for overdrafts. For consumer accounts, we will not charge fees for overdrafts caused by ATM withdrawals or one-time (sometimes referred to as "everyday") debit card transactions if you have not opted-in to that service. We may use subsequent deposits, including direct deposits of social security or other government benefits, to cover such overdrafts and overdraft fees.

Insufficient/Uncollected Funds (Ret) - If an item drafted by you (such as a check) or a transaction you set up (such as a preauthorized transfer) is presented for payment in an amount that is more than the amount of money available in your account, and we decide not to pay the item or transaction, the item will be returned. You will not incur a fee for returning the payment. Be aware that such an item or payment may be presented multiple times by the merchant or other payee until it is paid, and that we do not monitor or control the number of times a transaction is presented for payment. Regardless on how many times the item is represented for payment, you will not be charged a fee.

Payment types - Some, but not necessarily all, of the ways you can access the funds in your account include debit card transactions, automated clearing house (ACH) transactions, and check transactions. A debit card transaction might be authorized by use of a PIN, a signature, or a chip. An example of an ACH transaction is a preauthorized payment you have set up on a recurring basis. All these payment types can use different processing systems and some may take more or less time to post. This information is important for a number of reasons. For example, keeping track of the checks you write and the timing of the preauthorized payments you set up will help you to know what other transactions might still post against your account. For information about how and when we process these different payment types, see the "Payment order of items" subsection below.

Balance information - Keeping track of your balance is important. You can review your balance in a number of ways including reviewing your periodic statement, reviewing your balance online, accessing your account information by phone, or coming into one of our branches.

Funds availability - Knowing when funds you deposit into your account will be made available for withdrawal is another important concept that can help you avoid being assessed fees or charges. Please see our FUNDS AVAILABILITY DISCLOSURE (generally titled, "Your Ability to Withdraw Funds") for information on when different types of deposits will be made available for withdrawal. For an account to which our funds availability policy disclosure does not apply, you can ask us when you make a deposit when those funds will be available for withdrawal. An item may be returned after the funds from the deposit of that item are made available for withdrawal. In that case, we will reverse the credit of the item. We may determine the amount of available funds in your account for the purpose of deciding whether to return an item for insufficient funds at any time between the times we receive the item and when we return the item or send a notice in lieu of return. We need only make one determination, but if we choose to make a subsequent determination, the account balance at the subsequent time will determine whether there are insufficient available funds.

A temporary debit authorization hold affects your account balance - On debit card purchases, merchants may request a temporary hold on your account for a specified sum of money when the merchant does not know the exact amount of the purchase at the time the card is authorized. The amount of the temporary hold may be more than the actual amount of your purchase. Some common transactions where this occurs involve purchases of gasoline, hotel rooms, or meals at restaurants. When this happens, our processing system cannot determine that the amount of the hold exceeds the actual amount of your purchase. This temporary hold, and the amount charged to your account, will eventually be adjusted to the actual amount of your purchase, but it could be three calendar days, or even longer in some cases, before the adjustment is made. Until the adjustment is made, the amount of funds in your account available for other transactions will be reduced by the amount of the temporary hold. If one or more transactions are presented for payment in an amount greater than the funds left after the deduction of the temporary hold amount, you will not be charged an NSF/UCF. However, you may be charged an overdraft fee according to our Consumer Fee Schedule, which may result in one or more overdraft fees.

Payment order of items - The order in which items are paid is important if there is not enough money in your account to pay all of the items that are presented. The payment order can affect the number of items overdrawn or returned unpaid and the amount of the fees you may have to pay. To assist you in managing your account, we are providing you with the following information regarding how we process those items.

Our policy is to process credits (or deposits into your account) in the order they are received on the day they are processed. We process debits (or withdrawals out of your account) lowest to highest dollar amount on the day they are processed. We process ATM and debit card transactions in the order they are received on the day they are processed. We process checks lowest to highest dollar amount on the day they are processed. We process checks cashed at branch, levies, garnishments, items not initially paid due to NSF in the order they are received on the day they are processed. We process any fees on your account for services posted in an order generated by our system.

*NOTE - There are exceptions to the above items based on manual processing.

If a check, item or transaction is presented without sufficient funds in your account to pay it, we may, at our discretion, pay the item (creating an overdraft) or return the item for insufficient funds (NSF). We will not charge you a fee for paying an overdraft of an ATM or everyday debit card transaction if this is a consumer account and you have not opted-in to that service. The amounts of the overdraft fees are disclosed elsewhere, as are your rights to opt in to overdraft services for ATM and everyday debit card transactions, if applicable. We encourage you to make careful records and practice good account management. This will help you to avoid creating items without sufficient funds and potentially incurring the resulting fees.

MULTI-SIGNATURE, ELECTRONIC CHECK CONVERSION AND SIMILAR TRANSACTIONS - An electronic check conversion transaction is a transaction where a check or similar item is converted into an electronic fund transfer as defined

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in the Electronic Fund Transfers regulation. In these types of transactions the check or similar item is either removed from circulation (truncated) or given back to you. As a result, we have no opportunity to review the check to examine the signatures on the item. You agree that, as to these or any items as to which we have no opportunity to examine the signatures, you waive any requirement of multiple signatures.

Online banking and telephone banking transactions, including but not limited to transfers and bill payments, will not be permitted and processed on any consumer or business deposit account that has a multi-signature requirement. The multi-signature requirement is for the sole benefit, use and privilege of the consumer or business deposit account owners and shall not be binding on us. All account owners and/or authorized signers indemnify and hold harmless Navigant Credit Union from and against any and all claims and/or demands with regard to the terms and conditions contained herein in this paragraph.

STOP PAYMENTS - You must make any stop-payment order in the manner required by law and we must receive it in time to give us a reasonable opportunity to act on it before our stop-payment deadline time. To be effective, your stop-payment order must precisely identify the number, date and amount of the item, and the payee.

You may stop payment on any item drawn on your account, including preauthorized recurring payments, whether you sign the item or not, if you have an equal or greater right to withdraw from this account than the person who signed the item. A release of the stop-payment request may be made the person that originally placed the stop or a co-owner on the account who initiated the stop-payment order. Stop-payments must be received one hour after the opening of the next banking day after the banking day on which we receive the item. Stop-payments received after such time are not effective and will not be honored. Additional limitations on our obligation to stop payment are provided by law (e.g., if we paid the item in cash or we certified the item).

TELEPHONE TRANSFERS - A telephone transfer of funds from this account to another account with us, if otherwise arranged for or permitted, may be made by the same persons and under the same conditions generally applicable to withdrawals made in writing.

CORRECTION OF CLERICAL ERRORS - Unless otherwise prohibited by law, you agree, if determined necessary in our reasonable discretion, to allow us to correct clerical errors, such as obtaining your missing signature, on any account documents or disclosures that are part of our agreement with you. For errors on your periodic statement, please refer to the STATEMENTS section.

STATEMENTS - Your duty to report unauthorized signatures (including forgeries and counterfeit checks) and alterations on checks and other items - You must examine your statement of account with "reasonable promptness." If you discover (or reasonably should have discovered) any unauthorized signatures (including forgeries and counterfeit checks) or alterations, you must promptly notify us of the relevant facts. As between you and us, if you fail to do either of these duties, you will have to either share the loss with us, or bear the loss entirely yourself (depending on whether we used ordinary care and, if not, whether we substantially contributed to the loss). The loss could be not only with respect to items on the statement but other items with unauthorized signatures or alterations by the same wrongdoer.

You agree that the time you have to examine your statement and report to us will depend on the circumstances, but will not, in any circumstance, exceed a total of thirty (30) days from when the statement is first sent or made available to you.

You further agree that if you fail to report any unauthorized signatures or alterations in your account within sixty (60) days of when we first send or make the statement available, you cannot assert a claim against us on any items in that statement, and as between you and us the loss will be entirely yours. This sixty (60)-day limitation is without regard to whether we used ordinary care. The limitation in this paragraph is in addition to that contained in the first paragraph of this section.

Your duty to report other errors or problems - In addition to your duty to review your statements for unauthorized signatures or alterations, you agree to examine your statement with reasonable promptness for any other error or problem - such as an encoding error or an unexpected deposit amount. Also, if you receive or we make available either your items or images of your items, you must examine them for any unauthorized or missing indorsements or any other problems. You agree that the time you have to examine your statement and items and report to us will depend on the circumstances. However, this time period shall not exceed sixty (60) days. Failure to examine your statement and items and report any errors to us within sixty (60) days of when we first send or make the statement available precludes you from asserting a claim against us for any errors on items identified in that statement and as between you and us the loss will be entirely yours.

Duty to notify if statement not received - You agree to immediately notify us if you do not receive your statement by the date you normally expect to receive it. Not receiving your statement in a timely manner is a sign that there may be an issue with your account, such as possible fraud or identity theft. Absent a lack of ordinary care by us, a failure to receive your statement in a timely manner does not extend the time you have to conduct your review under this agreement.

TEMPORARY ACCOUNT AGREEMENT - If the account documentation indicates that this is a temporary account agreement, it means that all account owners have not yet signed the signature card, or that some other account opening requirement has not been completed. We may give you a duplicate signature card so that you can obtain all of the necessary signatures and return it to us. Each person who signs to open the account or has authority to make withdrawals (except as indicated to the contrary) may transact business on this account. However, we may at some time in the future restrict or prohibit further use of this account if you fail to comply with the requirements we have imposed within a reasonable time. Additionally, failure to return the signed signature card may result in the account being closed.

RESTRICTIVE LEGENDS OR INDORSEMENTS - The automated processing of the large volume of checks we receive prevents us from inspecting or looking for restrictive legends, restrictive indorsements or other special instructions on every check. For this reason, we are not required to honor any restrictive legend or indorsement or other special instruction placed on checks you write unless we have agreed in writing to the restriction or instruction. Unless we have agreed in writing, we are not responsible for any losses, claims, damages, or expenses that result from your placement of these restrictions or instructions on your checks. Examples of restrictive legends placed on checks are "must be presented within ninety (90) days" or "not valid for more than $1,000.00." The payee's signature accompanied by the words "for deposit only" is an example of a restrictive indorsement.

PLEDGES - Each owner of this account may pledge all or any part of the funds in it for any purpose to which we agree. Any pledge of this account must first be satisfied before the rights of any surviving account owner or account beneficiary become effective.

CHECK PROCESSING - We process items mechanically by relying almost exclusively on the information encoded in magnetic ink along the bottom of the items. This means that we do not individually examine all of your items to determine if the item is properly completed, signed and indorsed or to determine if it contains any information other than what is encoded in magnetic ink. You agree that we have exercised ordinary care if our automated processing is consistent with general banking practice, even though we do not inspect each item. Because we do not inspect each item, if you write a check to multiple payees, we can properly pay the check regardless of the number of indorsements unless you notify us in writing that the check requires multiple indorsements. We must receive the notice in time for us to have a reasonable opportunity to act on it, and you must tell us the precise date of the check, amount, check number and payee. We are not responsible for any unauthorized signature or alteration that would not be identified by a reasonable inspection of the item. Using an automated process helps us keep costs down for you and all account holders.

DEATH OR INCOMPETENCE - You agree to notify us promptly if any person with a right to withdraw funds from your account(s) dies or is adjudicated (determined by the appropriate official) incompetent. We may continue to honor your checks, items, and instructions until: (a) we know of your death or adjudication of incompetence, and (b) we have had a reasonable opportunity to act on that knowledge. You agree that we may pay or certify checks drawn on or before the date of death or adjudication of incompetence for up to ten (10) days after your death or adjudication of incompetence unless ordered to stop payment by someone claiming an interest in the account.

FIDUCIARY ACCOUNTS - Accounts may be opened by a person acting in a fiduciary capacity. A fiduciary is someone who is appointed to act on behalf of and for the benefit of another. We are not responsible for the actions of a fiduciary, including the misuse of funds. This account may be opened and maintained by a person or persons named as a trustee under a written trust agreement, or as executors, administrators, or conservators under court orders. You understand that by merely opening such an account, we are not acting in the capacity of a trustee in connection with the trust nor do we undertake any obligation to monitor or enforce the terms of the trust or letters.

LEGAL ACTIONS AFFECTING YOUR ACCOUNT - If we are served with a subpoena, restraining order, writ of attachment or execution, levy, garnishment, search warrant, or similar order relating to your account (termed "legal action" in this section), we will comply with that legal action as required by applicable law. However, nothing in this agreement shall be construed as a waiver of any rights you may have under applicable law with regards to such legal action. Subject to applicable law, we may, in our sole discretion, choose to freeze the assets in the account and not allow any payments or transfers out of the account, or take other action as may be appropriate under the circumstances, until there is a final court determination regarding the legal action. We may do these things even if the legal action involves less than all of you. In these cases, we will not have any liability to you if there are insufficient funds to pay your items because we have withdrawn funds from your account or in any way restricted access to your funds in accordance with the legal action and applicable law. Any fees or expenses we incur in responding to any legal action (including, without limitation, attorneys' fees, and our internal expenses) may be charged against your account, unless otherwise prohibited by applicable law. The list of fees applicable to your account(s) - provided elsewhere - may specify additional fees that we may charge for responding to certain legal actions.

ACCOUNT SECURITY -

Your Duty to protect account information and methods of access - Our policy may require methods of verifying your identity before providing you with a service or allowing you access to your account. We can decide what identification is reasonable under the circumstances. For example, process and identification requirements may vary depending on whether they are online or in person. Identification may be documentary or physical and may include collecting a fingerprint, voiceprint, or other biometric information.

It is your responsibility to protect the account numbers and electronic access devices (e.g., a Debit card, point-of-sale card and/or PIN) we provide you for your accounts. You should also safeguard your username, password, and other access and identifying information when accessing your account through a computer or other electronic, audio, or mobile device or technology. If you give anyone authority to access the account on your behalf, you should exercise caution and ensure the trustworthiness of that agent. Do not discuss, compare, or share information about your account numbers with anyone unless you are willing to give them full use of your money. Checks and electronic withdrawals are processed by automated methods, and anyone who obtains your account number or access device could use it to withdraw money from your account, with or without your permission.

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Account numbers - Thieves can encode your account number on a check which looks and functions like an authorized check and can be used to withdraw money from your account. Your account number can also be used to issue a "remotely created check." Like a typical check, a remotely created check (sometimes called a telecheck, preauthorized draft or demand draft) is a draft or check that can be used to withdraw money from your account. Unlike a typical check or draft, however, a remotely created check is not issued by the paying bank and does not contain the signature of the account owner (or a signature purported to be the signature of the account owner). If you have truly authorized the remotely created check (to purchase a service or merchandise, for example), it is properly payable. But it can be risky to authorize a remotely created check. A swindler could issue a remotely created check in an amount greater than you authorized, or issue additional remotely created checks that you have not authorized. We will not know if the withdrawal is unauthorized or in an amount greater than the amount you have authorized. Payment can be made from your account even though you did not contact us directly and order the payment.

Access devices - If you furnish your access device and grant actual authority to make transfers to someone who then exceeds that authority, you will be liable for the transfers unless we have been notified that transfers by that person are no longer authorized. Please review the additional information you have received or will receive regarding transfers by access device.

Blank checks - You must also take precaution in safeguarding your blank checks. Notify us at once if you think your blank checks have been lost or stolen. As between you and us, if you are negligent in safeguarding your checks, you must bear the loss entirely yourself, or share the loss with us if we failed to use ordinary care which substantially contributes to the loss.

INSTRUCTIONS FROM YOU - Unless required by law or we have agreed otherwise in writing, we are not required to act upon instructions you give us via facsimile transmission, email, voicemail, or phone call to a facsimile number, email address, or phone number not designated by us for a particular purpose or for a purpose that is unrelated to the request or instruction.

CLAIM OF LOSS - The following rules do not apply to a transaction or claim related to a consumer electronic fund transfer governed by Regulation E (e.g., an everyday/one-time consumer debit card or ATM transaction). The error resolution procedures for consumer electronic fund transfers can be found in our initial Regulation E disclosure generally titled, "Electronic Fund Transfers." For other transactions or claims, if you claim a credit or refund because of a forgery, alteration, or any other unauthorized withdrawal, you agree to cooperate with us in the investigation of the loss, including giving us an affidavit containing whatever reasonable information we require concerning your account, the transaction, and the circumstances surrounding the loss. You will notify law enforcement authorities of any criminal act related to the claim of lost, missing, or stolen checks or unauthorized withdrawals. We will have a reasonable period of time to investigate the facts and circumstances surrounding any claim of loss. Unless we have acted in bad faith, we will not be liable for special or consequential damages, including loss of profits or opportunity, or for attorneys' fees incurred by you.

You agree that you will not waive any rights you have to recover your loss against anyone who is obligated to repay, insure, or otherwise reimburse you for your loss. You will pursue your rights or, at our option, assign them to us so that we may pursue them. Our liability will be reduced by the amount you recover or are entitled to recover from these other sources.

EARLY WITHDRAWAL PENALTIES (and involuntary withdrawals) - We may impose early withdrawal penalties on a withdrawal from a time or term share account even if you don't initiate the withdrawal. For instance, the early withdrawal penalty may be imposed if the withdrawal is caused by the enforcement of our right to repayment of indebtedness against funds in the account or as a result of an attachment or other legal process. We may close your account and impose the early withdrawal penalty on the entire account balance in the event of a partial early withdrawal. See your separately provided notice of penalty for early withdrawal for additional information.

CHANGES IN NAME AND CONTACT INFORMATION - You are responsible for notifying us of any change in your name, address, or other information we use to communicate with you. Informing us of your address or name change on a check reorder form is not sufficient. We will attempt to communicate with you only by use of the most recent information you have provided to us. If provided elsewhere, we may impose a service fee if we attempt to locate you.

RESOLVING ACCOUNT DISPUTES - We may place an administrative hold on the funds in your account (refuse payment or withdrawal of the funds) if it becomes subject to a claim adverse to (1) your own interest; (2) others claiming an interest as survivors or beneficiaries of your account; or (3) a claim arising by operation of law. The hold may be placed for such period of time as we believe reasonably necessary to allow a legal proceeding to determine the merits of the claim or until we receive evidence satisfactory to us that the dispute has been resolved. We will not be liable for any items that are dishonored as a consequence of placing a hold on funds in your account for these reasons.

DIRECT DEPOSITS - If, in connection with a direct deposit plan, we deposit any amount in an account which should have been returned to the Federal Government for any reason, you authorize us to deduct the amount of our liability to the Federal Government from the account or from any other account you have with us, without prior notice and at any time, except as prohibited by law. We may also use any other legal remedy to recover the amount of our liability.

OVERDRAFTS/INSUFFICIENT FUNDS - We determine from time to time during each business day whether or not your account contains sufficient available funds to pay a transaction (i.e., a check, in-person withdrawal, ATM withdrawal, point-of-sale transaction, or any other paper or electronic transaction). You agree to deposit sufficient funds to cover any overdrafts and related overdraft fees immediately, and you agree that any overdrafts may be repaid out of any subsequent deposit to your account or set off against such deposit, including, without limitation, deposits of Social Security, Supplemental Security Income or other government benefits. You also agree to reimburse us for any losses we incur in collecting any overdrafts from you. We are under no obligation to permit overdrafts. Our honoring of one or more overdrafts does not obligate us to honor any future overdrafts, and you should not rely on us to honor an overdraft even if we have done so in the past. If, however, your account has an overdraft line of credit, transactions that would create an overdraft on your account may be honored in accordance with our overdraft line of credit agreement with you.

A separate disclosure containing specific terms and conditions about our overdraft protection plans and overdraft fees is available upon request.

RIGHT TO REPAYMENT OF INDEBTEDNESS - You each agree that we may (without prior notice and when permitted by law) charge against and deduct from this account any due and payable debt any of you owe us now or in the future. If this account is owned by one or more of you as individuals, we may set off any funds in the account against a due and payable debt a partnership owes us now or in the future, to the extent of your liability as a partner for the partnership debt. If your debt arises from a promissory note, then the amount of the due and payable debt will be the full amount we have demanded, as entitled under the terms of the note, and this amount may include any portion of the balance for which we have properly accelerated the due date.

In addition to these contract rights, we may also have rights under a "statutory lien." A "lien" on property is a creditor's right to obtain ownership of the property in the event a debtor defaults on a debt. A "statutory lien" is one created by federal or state statute. If federal or state law provides us with a statutory lien, then we are authorized to apply, without prior notice, your shares and dividends to any debt you owe us, in accord with the statutory lien.

Neither our contract rights nor rights under a statutory lien apply to this account if prohibited by law. For example, neither our contract rights nor rights under a statutory lien apply to this account if: (a) it is an Individual Retirement Account or similar tax-deferred account, or (b) the debt is created by a consumer credit transaction under a credit card plan (but this does not affect our rights under any consensual security interest), or (c) the debtor's right of withdrawal arises only in a representative capacity. We will not be liable for the dishonor of any check or draft when the dishonor occurs because we charge and deduct an amount you owe us from your account. You agree to hold us harmless from any claim arising as a result of our exercise of our right to repayment.

NO EXEMPTION FROM SET OFF - If any funds in your account are exempt from execution, levy, attachment, garnishment, seizure, set off or other equitable process (including but not limitation, any Social Security, Supplemental Security Income, veterans or other federal or state benefits), as between you and us, you agree to waive such exemption to the extent permitted by law.

REIMBURSEMENT FOR LOSSES - If we take any action to collect your debt or other amounts you owe us under this Agreement or defend ourselves in a lawsuit brought by you where we are the prevailing party, you agree to reimburse us for our losses, to the extent permitted by applicable law. We may charge your account for our losses without prior notice to you.

WAIVER OF NOTICES - To the extent permitted by law, you waive any notice of non-payment, dishonor or protest regarding any items credited to or charged against your account. For example, if you deposit an item and it is returned unpaid or we receive a notice of nonpayment, we do not have to notify you unless required by federal Regulation CC or other law.

FUNDS TRANSFERS - Unless otherwise required by applicable law, such as Regulation J or the operating circulars of the Board of Governors of the Federal Reserve System, this agreement is subject to Article 4A of the Uniform Commercial Code - Fund Transfers as adopted in the state in which you have your account with us. If you originate a fund transfer and you identify by name and number a beneficiary financial institution, an intermediary financial institution or a beneficiary, we and every receiving or beneficiary financial institution may rely on the identifying number to make payment. We may rely on the number even if it identifies a financial institution, person or account other than the one named. You agree to be bound by automated clearing house association and other funds-transfer system rules, as applicable. These rules provide, among other things, that payments made to you, or originated by you, are provisional until final settlement is made through a Federal Reserve Bank or payment is otherwise made as provided in Article 4A-403(a) of the Uniform Commercial Code. If we do not receive such payment, we are entitled to a refund from you in the amount credited to your account and the party originating such payment will not be considered to have paid the amount so credited. Credit entries may be made by ACH or other funds-transfer systems. If we receive a payment order to credit an account you have with us by wire or ACH, we are not required to give you any notice of the payment order or credit. ACH credits are available one business day early if received by the Federal Reserve Bank.

STALE-DATED CHECKS - We are not obligated to, but may at our option, pay a check, other than a certified check, presented for payment more than six months after its date. If you do not want us to pay a stale-dated check, you must place a stop-payment order on the check in the manner we have described elsewhere.

NCUA INSURANCE - Funds in your account(s) with us are insured by the National Credit Union Administration (NCUA) and backed by the full faith and credit of the United States. The amount of insurance coverage you have depends on the number of accounts you have with us that are of different "ownership." An individual account is one unique form of "ownership"; a joint account, a pay-on-death account, and a self directed qualified retirement account (e.g., an IRA) are examples of some of the others. Share insurance for a person's self directed qualified retirement account is up

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to $250,000. (An IRA is a self directed qualified retirement account as is any account where the owner decides where and how to invest the balance.) Funds are insured to $250,000 per depositor for the total of funds combined in all of your other insured accounts with us. If you want a more detailed explanation or additional information, you may ask us or contact the NCUA. You can also visit the NCUA website at www.ncua.gov and click on the Share Insurance link. The link includes detailed contact information as well as a share insurance estimator.

CASH TRANSACTION REPORTING - To help law enforcement agencies detect illegal activities, the law requires all financial institutions to gather and report information on some types of cash transactions. If the information we need to complete the report is not provided, we are required to refuse to handle the transaction. If you have any questions regarding these rules, the U.S. Treasury Financial Crimes Enforcement Network (FinCEN) maintains a frequently asked questions (FAQ) document online. The FAQ also includes additional information for contacting FinCEN.

BACKUP WITHHOLDING/TIN CERTIFICATION - Federal tax law requires us to report interest payments we make to you of $10 or more in a year, and to include your taxpayer identification number (TIN) on the report (the taxpayer identification number is your social security number if you are an individual). Interest includes dividends, interest and bonus payments for purposes of this rule. Therefore, we require you to provide us with your TIN and to certify that it is correct. In some circumstances, federal law requires us to withhold and pay to the IRS a percentage of the interest that is earned on funds in your accounts. This is known as backup withholding. We will not have to withhold interest payments when you open your account if you certify your TIN and certify that you are not subject to backup withholding due to underreporting of interest. We may subsequently be required to begin backup withholding if the IRS informs us that you supplied an incorrect TIN or that you underreported your interest income. Our policy and practice is to not open an account without a TIN.

UNCLAIMED PROPERTY - The law establishes procedures under which unclaimed property must be surrendered to the state. (We may have our own rules regarding dormant accounts, and if we charge a fee for dormant accounts it will be disclosed to you elsewhere.) Generally, the funds in your account are considered unclaimed if you have not had any activity or communication with us regarding your account over a period of 3 years. Ask us if you want further information about the period of time or type of activity that will prevent your account from being unclaimed. If your funds are surrendered to the state, you may be able to reclaim them, but your claim must be presented to the state. Once your funds are surrendered, we no longer have any liability or responsibility with respect to the funds.

UTMA ACCOUNTS - Under the Uniform Transfers to Minors Act, the funds in the account are owned by the child who has unconditional use of the account when he or she reaches the age of majority. Before that time, the account may be accessed only by the custodian (or successor custodian), and the funds must be used for the benefit of the child. We, however, have no duty or agreement whatsoever to monitor or insure that the acts of the custodian (or successor custodian) are for the child's benefit. We are not responsible to monitor age or eligibility for an UTMA account, even though our records may include the minor's date of birth. It is the custodian's responsibility to properly distribute the funds in the account upon the minor's death or attainment of the age of majority. For this type of account, the child's SSN/TIN is used for the Backup Withholding Certification.

LOST, DESTROYED, OR STOLEN CASHIER'S CHECKS, OR MONEY ORDERS - Under some circumstances you may be able to assert a claim for the amount of a lost, destroyed, or stolen cashier's check or money order. To assert the claim: (a) you must be the remitter (or drawer of a certified check) or payee of the check, (b) we must receive notice from you describing the check with reasonable certainty and asking for payment of the amount of the check, (c) we must receive the notice in time for us to have a reasonable opportunity to act on it, and (d) you must give us a declaration (in a form we require) of your loss with respect to the check. You can ask us for a declaration form. Even if all of these conditions are met, your claim may not be immediately enforceable. We may pay the check until the ninetieth day after the date of the check. Therefore, your claim is not enforceable until the ninetieth day after the date of the check or date of acceptance, and the conditions listed above have been met. If we have not already paid the check, on the day your claim is enforceable we become obligated to pay you the amount of the check. We will pay you in cash or issue another cashier's check.

At our option, we may pay you the amount of the check before your claim becomes enforceable. However, we will require you to agree to indemnify us for any losses we might suffer. This means that if the check is presented after we pay your claim, and we pay the check, you are responsible to cover our losses. We may require you to provide a surety bond to assure that you can pay us if we suffer a loss.

CHANGING ACCOUNT PRODUCTS - We may change your account to another product offered by us at any time by giving you notice that your account will be changed to another product on a specified date. If your account is a time account, the change will not occur before the next maturity date of your account. If you do not close your account before the date specified in the notice, we may change your account to that other product on the date specified in the notice.

TRANSACTIONS BY MAIL - You may deposit checks or drafts by mail. You should indorse the item being sent through the mail with the words "For Deposit Only" and should include your correct account number underneath to ensure the item is credited to the correct account. You should use the pre-encoded deposit slips found in your checkbook. If you do not use your deposit slip or provide us with instructions indicating how or where the item should be credited, we may apply it to any account or any loan balance you have with us or we may return the item to you. Receipts for such transactions will be mailed to you only if a self-addressed stamped envelope is provided. Following your deposit, examine your statement carefully or call us to ensure that we received the item. Do not send cash through the mail for deposit.

TRUNCATION, SUBSTITUTE CHECKS, AND OTHER CHECK IMAGES - If you truncate an original check and create a substitute check, or other paper or electronic image of the original check, you warrant that no one will be asked to make payment on the original check, a substitute check or any other electronic or paper image, if the payment obligation relating to the original check has already been paid. You also warrant that any substitute check you create conforms to the legal requirements and generally accepted specifications for substitute checks. You agree to retain the original check in conformance with our policy for retaining original checks. You agree to indemnify us for any loss we may incur as a result of any truncated check transaction you initiate. We can refuse to accept substitute checks that have not previously been warranted by a bank or other financial institution in conformance with the Check 21 Act. Unless specifically stated in a separate agreement between you and us, we do not have to accept any other electronic or paper image of an original check.

REMOTELY CREATED CHECKS - Like any standard check or draft, a remotely created check (sometimes called a telecheck, preauthorized draft or demand draft) is a check or draft that can be used to withdraw money from an account. Unlike a typical check or draft, however, a remotely created check is not issued by the paying bank and does not contain the signature of the account owner (or a signature purported to be the signature of the account owner). In place of a signature, the check usually has a statement that the owner authorized the check or has the owner's name typed or printed on the signature line.

You warrant and agree to the following for every remotely created check we receive from you for deposit or collection: (1) you have received express and verifiable authorization to create the check in the amount and to the payee that appears on the check; (2) you will maintain proof of the authorization for at least 2 years from the date of the authorization, and supply us the proof if we ask; and (3) if a check is returned you owe us the amount of the check, regardless of when the check is returned. We may take funds from your account to pay the amount you owe us, and if there are insufficient funds in your account, you still owe us the remaining balance.

UNLAWFUL INTERNET GAMBLING NOTICE - Restricted transactions as defined in Federal Reserve Regulation GG are prohibited from being processed through this account or relationship. Restricted transactions generally include, but are not limited to, those in which credit, electronic fund transfers, checks, or drafts are knowingly accepted by gambling businesses in connection with the participation by others in unlawful Internet gambling.

INTERNATIONAL ACH TRANSACTIONS - Financial institutions are required by law to scrutinize or verify any international ACH transaction (IAT) that they receive against the Specially Designated Nationals (SDN) list of the Office of Foreign Assets Control (OFAC). This action may, from time to time, cause us to temporarily suspend processing of an IAT and potentially affect the settlement and/or availability of such payments.

FUNDS TRANSFERS - You agree that this section is governed by Article 4A of the Uniform Commercial Code - Funds Transfers (UCC 4A) and the terms used in this section have the meaning given to them in UCC 4A.You also agree to be bound by all funds-transfer system rules, rules of the Board of Governors of the Federal Reserve System (Board) and their operating circulars, as appropriate. Unless otherwise required by applicable law, such as Regulation J or the operating circulars of the Board, this section is subject to UCC 4A as adopted in the state in which you have your account with us. If any part of this section is determined to be unenforceable, the rest shall remain effective. This section controls funds transfers unless supplemented or amended in a separate record. Generally, this section will not apply to you if you are a consumer. For example, this section generally does not apply to a funds transfer if any part of the transfer is governed by the Electronic Fund Transfer Act of 1978 (EFTA). However, this section does apply to a funds transfer that is a remittance transfer as defined in EFTA unless the remittance transfer is an electronic fund transfer as defined in EFTA. To the extent this section is not inconsistent with the EFTA, this section may also apply to a consumer electronic fund transfer sent through the FedNow system or through the Real Time Payments system (RTP) operated by The Clearing House. In addition, even if you are a consumer, this section will apply to that part of any funds transfer that is conducted by Fedwire.

Funds transfer - A funds transfer is the transaction or series of transactions that begin with the originator's payment order, made for the purpose of making payment to the beneficiary of the order. A funds transfer is completed by the acceptance by the beneficiary's bank of a payment order for the benefit of the beneficiary of the originator's order. Unless otherwise required by the type of funds transfer you are initiating, you may transmit a payment order orally or in a record, but your order cannot state any condition to payment to the beneficiary other than the time of payment. Credit entries may be made by ACH.

Authorized account - An authorized account is a deposit or share account you have with us that you have designated as a source of payment of payment orders you issue to us. If you have not designated an authorized account, any account you have with us is an authorized account to the extent that payment of the payment order is not inconsistent with the use of the account.

Acceptance of your payment order - We are not obligated to accept any payment order that you give us, although we normally will accept your payment order if you have a withdrawable credit in an authorized account sufficient to cover the order. If we do not execute your payment order, but give you notice of our rejection of your payment order after the execution date or give you no notice, we are not liable to pay you as restitution any interest on a withdrawable credit in a non-interest-bearing account.

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Cutoff time - If we do not receive your payment order or communication canceling or amending a payment order before our cutoff time on a funds transfer day for that type of order or communication, the order or communication will be deemed to be received at the opening of our next funds transfer business day.

Payment of your order - If we accept a payment order you give us, we may receive payment by automatically deducting from any authorized account the amount of the payment order plus the amount of any expenses and charges for our services in execution of your payment order. We are entitled to payment on the payment or execution date. Unless your payment order specifies otherwise, the payment or execution date is the funds transfer date we receive the payment order. The funds transfer is completed upon acceptance by the beneficiary's bank. Your obligation to pay your payment order is excused if the funds transfer is not completed, but you are still responsible to pay us any expenses and charges for our services. However, if you told us to route the funds transfer through an intermediate bank, and we are unable to obtain a refund because the intermediate bank that you designated has suspended payments, then you are still obligated to pay us for the payment order. You will not be entitled to interest on any refund you receive because the beneficiary's bank does not accept the payment order.

Security procedure - As described more fully in a separate writing, the authenticity of a payment order or communication canceling or amending a payment order issued in your name as sender may be verified by a security procedure. You affirm that you have no circumstances which are relevant to the determination of a commercially reasonable security procedure unless those circumstances are expressly contained in a separate writing signed by us. You may choose from one or more security procedures that we have developed, or you may develop your own security procedure if it is acceptable to us. If you refuse a commercially reasonable security procedure that we have offered you, you agree that you will be bound by any payment order issued in your name, whether or not authorized, that we accept in good faith and in compliance with the security procedure you have chosen.

Identifying number - If your payment order identifies an intermediate bank, beneficiary bank, or beneficiary by name and number, we and every receiving or beneficiary bank may rely upon the identifying number rather than the name to make payment, even if the number identifies an intermediate bank or person different than the bank or beneficiary identified by name. Neither we nor any receiving or beneficiary bank have any responsibility to determine whether the name and identifying number refer to the same financial institution or person.

Record of oral or telephone orders - You agree that we may, if we choose, record any oral or telephone payment order or communication of amendment or cancelation.

Notice of credit - If we receive a payment order to credit an account you have with us, we are not required to provide you with any notice of the payment order or the credit.

Provisional credit - You agree to be bound by the automated clearing house association operating rules that provide that payments made to you or originated by you by funds transfer through the automated clearing house system are provisional until final settlement is made through a Federal Reserve Bank or otherwise payment is made as provided in Article 4A-403(a) of the Uniform Commercial Code.

Refund of credit - You agree that if we do not receive payment of an amount credited to your account, we are entitled to a refund from you in the amount credited and the party originating such payment will not be considered to have paid the amount so credited.

Cancelation or amendment of payment order - You may cancel or amend a payment order you give us only if we receive the communication of cancelation or amendment before our cutoff time and in time to have a reasonable opportunity to act on it before we accept the payment order. The communication of cancelation or amendment must be presented in conformity with the same security procedure that has been agreed to for payment orders.

Intermediaries - We are not liable for the actions of any intermediary, regardless of whether or not we selected the intermediary. We are not responsible for acts of God, outside agencies, or nonsalaried agents.

Limit on liability - You waive any claim you may have against us for consequential or special damages, including loss of profit arising out of a payment order or funds transfer, unless this waiver is prohibited by law. We are not responsible for attorney fees you might incur due to erroneous execution of payment order.

Erroneous execution - If we receive an order to pay you, and we erroneously pay you more than the amount of the payment order, we are entitled to recover from you the amount in excess of the amount of the payment order, regardless of whether you may have some claim to the excess amount against the originator of the order.

Duty to report unauthorized or erroneous payment - You must exercise ordinary care to determine that all payment orders or amendments to payment orders that we accept that are issued in your name are authorized, enforceable, in the correct amount, to the correct beneficiary, and not otherwise erroneous. If you discover (or with reasonable care should have discovered) an unauthorized, unenforceable, or erroneously executed payment order or amendment, you must exercise ordinary care to notify us of the relevant facts. The time you have to notify us will depend on the circumstances, but that time will not in any circumstance exceed 14 days from when you are notified of our acceptance or execution of the payment order or amendment or that your account was debited with respect to the order or amendment. If you do not provide us with timely notice you will not be entitled to interest on any refundable amount. If we can prove that you failed to perform either of these duties with respect to an erroneous payment and that we incurred a loss as a result of the failure, you are liable to us for the amount of the loss not exceeding the amount of your order.

Objection to payment - If we give you a notice that reasonably identifies a payment order issued in your name as sender that we have accepted and received payment for, you cannot claim that we are not entitled to retain the payment unless you notify us of your objection to the payment within one year of our notice to you.

FACSIMILE SIGNATURES - You authorize us, at any time, to charge you for all checks, drafts, or other orders, for the payment of money, that are drawn on us regardless of by whom or by what means any facsimile signature may have been affixed so long as they resemble the applicable facsimile signature specimen filed with us, and contain the required number of signatures for this purpose.

ADDITIONAL INFORMATION - Your account may consist of a transaction sub account and a savings sub account. Funds not routinely needed to pay debts may be transferred to a savings sub account. We may periodically transfer funds between these two sub accounts. If your account is a plan on which interest is paid, your interest calculation will remain the same. Otherwise, the savings sub account will be non-interest bearing. The savings sub account will be governed by the rules governing our other savings accounts indicated within the Withdrawals Section of the Terms and Conditions of your Account (this document). This process, which is seamless to our members, will not affect your available balance, the interest you may earn, NCUA insurance protection, your monthly statement, or any other features of your account. It will allow us to lower our reserve requirement balance at the Federal Reserve Bank and increase the amount of funds available for loans and investments, thereby increasing our ability to serve our members.

ELECTRONIC FUND TRANSFERS DISCLOSURE

Indicated below are types of Electronic Fund Transfers we are capable of handling, some of which may not apply to your account. Please read this disclosure carefully because it tells you your rights and obligations for the transactions listed. You should keep this notice for future reference.

Electronic Funds Transfers Initiated By Third Parties - You may authorize a third party to initiate electronic fund transfers between your account and the third party's account. These transfers to make or receive payment may be one-time occurrences or may recur as directed by you. These transfers may use the Automated Clearing House (ACH) or other payments network. Your authorization to the third party to make these transfers can occur in a number of ways. For example, your authorization to convert a check or draft to an electronic fund transfer or to electronically pay a returned check or draft charge can occur when a merchant provides you with notice and you go forward with the transaction (typically, at the point of purchase, a merchant will post a sign and print the notice on a receipt). In all cases, these third party transfers will require you to provide the third party with your account number and credit union information. This information can be found on your check or draft as well as on a deposit or withdrawal slip. Thus, you should only provide your credit union and account information (whether over the phone, the Internet, or via some other method) to trusted third parties whom you have authorized to initiate these electronic fund transfers. Examples of these transfers include, but are not limited to:

- **Preauthorized credits.** You may make arrangements for certain direct deposits (such as U.S. Treasury (Social Security)) to be accepted into your checking or statement savings account(s).
- **Preauthorized payments.** You may make arrangements to pay certain recurring bills from your checking account(s).
- **Electronic check.** You may authorize a merchant or other payee to make a one-time electronic payment from your checking account using information from your check to pay for purchases or pay bills.
- **Electronic returned check.** You may authorize a merchant or other payee to initiate an electronic funds transfer to collect a charge in the event a check is returned for insufficient funds.

Telephone Banking Transfers - You may access your account by telephone 24 hours a day at (401) 233-3100 using your personal identification number, a touch tone phone, and your account numbers, to:

- Transfer funds from and to any deposit account (transfers from club accounts not allowed).
- Make payments from any deposit account (club accounts not allowed) to loan accounts with us.
- Transfer funds from a Line of Credit to a deposit account (club accounts not allowed).

ATM Transfers and Dollar Limitations - You may access your account(s) by ATM using your Mastercard Debit Card and personal identification number (PIN), to:

- Make deposits to any deposit account linked to your Debit Card.
- Get cash withdrawals from any of the deposit accounts linked to the Debit Card up to $1020.00 per day per card. This is not from each account linked to the Debit Card.
- Transfer funds from any deposit account linked to your Debit Card to another account that is linked.

Some of these services may not be available at all terminals.

Mastercard Issuance - Mastercard debit cards will be issued using the cardholder's legal name (including the business name, if applicable), as it appears on the government issued photo identification that is presented and accepted at the time of account opening, subject to any space limitations.

Mastercard Debit Card Point-of-Sale Transactions and Dollar Limitations - You may access your checking account(s) to purchase goods (in person), pay for services (in person), get cash from a merchant, if the merchant permits, or from a participating financial institution, and do anything that a participating merchant will accept. **You may not exceed $5,000.00 in transactions per calendar day, per card.**

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Pre-Authorization Holds - Each time you use your debit card to conduct a purchase transaction, we may place a hold on a corresponding amount of funds in your designated account until the transaction is posted against your account. During the hold period, the funds will not be available for you to use and may affect the availability of funds from your designated account for other transactions. When you use your debit card to obtain goods or services at a merchant location, we will place a hold on your account for the amount of the pre-authorization request sent by the merchant. These pre-authorization requests may be in amounts different from the total amount of the sales slip. (For example, a gas station typically requests authorization in the amount of $1.00. Also, restaurants typically request authorization for 20% more than the price of the meal.) If the pre-authorization request varies from the amount of the actual transaction, payment of the transaction may not remove the pre-authorization hold immediately. We will not be responsible for damages for wrongful dishonor of an item resulting from a pre-authorization hold immediately. You agree not to withdraw, write checks or make point of sale purchases against funds that are needed to pay debit card transactions that have not yet posted against your account.

Currency Conversion and Cross-Border Transaction Fees. If you initiate a transaction with your Mastercard Debit Card in a currency other than US Dollars, Mastercard will convert the charge into a US Dollar amount. The Mastercard currency conversion procedure is based on rates observed in the wholesale market or, where applicable, on government-mandated rates. The currency conversion rate Mastercard generally uses is the rate for the applicable currency that is in effect on the day the transaction occurred. However, in limited situations, particularly where Mastercard transaction processing is being delayed, Mastercard may instead use the rate for the applicable currency in effect on the day the transaction is processed.

Mastercard charges us a Currency Conversion Assessment of 20 basis points (.2% of the transaction) for performing the currency conversion. In addition, Mastercard charges us an Issuer Cross-Border Assessment of 90 basis points (.9% of the transaction) on all cross-border transactions regardless of whether there is a currency conversion. As a result, we charge you a Currency Conversion fee of .2% and a Cross-Border Transaction fee of .9%. The Cross-Border Transaction fee is charged on all cross-border transactions regardless of whether there is a currency conversion. A cross-border transaction is a transaction that occurs at a card acceptance location in a different country from the country in which the card was issued. This means a cross-border transaction can occur even though the transaction is made when you are not in a foreign country. For example, a transaction made online with a foreign merchant is a cross-border transaction even though made while you are physically in the United States.

Advisory Against Illegal Use - You agree not to use your card(s) for illegal gambling or other illegal purpose. Display of a payment card logo by, for example, an online merchant does not necessarily mean that transactions are lawful in all jurisdictions in which the cardholder may be located.

NCU Online Transfers - You may access your account(s) by computer mobile device through the internet by logging onto our website at www.navigantcu.org and using your user ID and your password, to:

- Transfer funds between your checking and savings account(s)
- Transfer funds from a Line of Credit to your checking and savings account(s)
- Make payments from checking or savings account(s) to a loan account(s)

ATM Operator/Network Fees - When you use an ATM not owned by us, you may be charged a fee by the ATM operator or any network used (and you may be charged a fee for a balance inquiry even if you do not complete a fund transfer).

DOCUMENTATION

- **Terminal transfers.** You can get a receipt at the time you make a transfer to or from your account using an automated teller machine or point-of-sale terminal. However, you may not get a receipt if the amount of the transfer is $15 or less.
- **Preauthorized Credits -** If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, the person or company making the deposit will tell you every time they send us the money, or you can call us at (401) 233-4700 to find out whether or not the deposit has been made.
- **Periodic Statements -** You will get a monthly account statement from us for your checking account. If you only have a statement share, individual retirement account (IRA), certificate of deposit (CD) and/or money market account(s), you will get a monthly account statement **(unless there are no transfers in a particular month, then you will get the statement at least quarterly)**.

PREAUTHORIZED PAYMENTS

- **Right To Stop Payment and Procedure For Doing So -** If you have told us in advance to make preauthorized recurring payments out of your account, you can stop any of these payments. Here is how:

  Call or write us at the telephone number or address listed in this disclosure in time for us to receive your request 3 business days or more before the payment is scheduled to be made. If you call, we may also require you to put your request in writing and get it to us within 14 days after you call.

  Please refer to our separate Consumer Fee Schedule for the amount we will charge you for each stop-payment order you give.
- **Notice of Varying Amounts -** If these preauthorized recurring payments may vary in amount, the person you are going to pay will tell you, 10 days before each payment, when it will be made and how much it will be. (You may choose instead to get this notice only when the payment would differ by more than a certain amount from the previous payment, or when the amount would fall outside certain limits that you set.)
- **Liability For Failure To Stop Payment of Preauthorized Transfer -** If you order us to stop one of these payments 3 business days or more before the transfer is scheduled, and we do not do so, we will be liable for your losses or damages.

FINANCIAL INSTITUTION'S LIABILITY

Liability For Failure To Make Transfers - If we do not complete a transfer to or from your account on time or in the correct amount according to our agreement with you, we will be liable for your losses or damages. However, there are some exceptions. We will not be liable, for instance:

(1) If, through no fault of ours, you do not have enough money in your account to make the transfer.
(2) If you have an overdraft line and the transfer would go over the credit limit.
(3) If the automated teller machine where you are making the transfer does not have enough cash.
(4) If the terminal or system was not working properly and you knew about the breakdown when you started the transfer.
(5) If circumstances beyond our control (such as fire or flood) prevent the transfer, despite reasonable precautions that we have taken.
(6) There may be other exceptions stated in our agreement with you.
(7) If the money in your account is subject to legal process or other encumbrances restricting the transfer.

CONFIDENTIALITY

We will disclose information to third parties about your account or the transfers you make:

(1) where it is necessary for completing transfers; or
(2) in order to verify the existence and condition of your account for a third party, such as a credit bureau or merchant; or
(3) in order to comply with government agency or court orders; or
(4) as explained in our separate Privacy Disclosure.

UNAUTHORIZED TRANSFERS

(a) Consumer Liability -

• *Generally.* Tell us AT ONCE if you believe your card and/or code has been lost or stolen, or if you believe that an electronic fund transfer has been made without your permission using information from your check or draft. Telephoning is the best way of keeping your possible losses down. You could lose all the money in your account (plus your maximum overdraft line of credit). If you tell us within 2 business days after you learn of the loss or theft of your card and/or code, you can lose no more than $50 if someone used your card and/or code without your permission.

If you do NOT tell us within 2 business days after you learn of the loss or theft of your card and/or code, and we can prove we could have stopped someone from using your card and/or code without your permission if you had told us, you could lose as much as $500.

Also, if your statement shows transfers that you did not make, including those made by card, code or other means, tell us at once. If you do not tell us within 60 days after the statement was mailed to you, you may not get back any money you lost after the 60 days if we can prove that we could have stopped someone from taking the money if you had told us in time.

If a good reason (such as a long trip or a hospital stay) kept you from telling us, we will extend the time periods.

• *Additional Limits on Liability for Mastercard Debit Card.* You will not be liable for any unauthorized transactions using your Mastercard Debit Card if: (i) you can demonstrate that you have exercised reasonable care in safeguarding your card from the risk of loss or theft, and (ii) upon becoming aware of a loss or theft, you promptly report the loss or theft to us. In the event these additional limits do not apply (e.g., if you failed to exercise reasonable care or failed to promptly notify us) the liability limits of Regulation E (described above) apply. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated.

(b) Contact In Event of Unauthorized Transfer - If you believe your card and/or code has been lost or stolen, call or write us at the telephone number or address listed in this disclosure. You should also call the number or write to the address listed in this disclosure if you believe a transfer has been made using the information from your check or draft without your permission.

BUSINESS DAYS

For purposes of these disclosures, our business days are Monday through Friday. Saturday, Sunday and Federal Holidays are not included.

ERROR RESOLUTION NOTICE

In Case of Errors or Questions About Your Electronic Transfers, Call or Write us at the telephone number or address listed in this disclosure, as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

(1) Tell us your name and account number (if any).
(2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
(3) ell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days (20 business days if the transfer involved a new account) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days if the transfer involved a new account, a point-of-sale transaction, or a foreign-initiated transfer) to investigate your complaint or question. If we decide to do

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this, we will credit your account within 10 business days (20 business days if the transfer involved a new account) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. Your account is considered a new account for the first 30 days after the first deposit is made, unless each of you already has an established account with us before this account is opened.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

NAVIGANT CREDIT UNION
1005 DOUGLAS PIKE
SMITHFIELD, RHODE ISLAND 02917-1206
Business Days: Monday through Friday
Excluding Federal Holidays
Phone: (401) 233-4700

MORE DETAILED INFORMATION IS AVAILABLE ON REQUEST

FUNDS AVAILABILITY DISCLOSURE

Your Ability to Withdraw Funds

This policy statement applies to "transaction" accounts and share savings accounts. Transaction accounts, in general, are accounts which permit an unlimited number of payments to third persons and an unlimited number of telephone and preauthorized transfers to other accounts of yours with us. Checking accounts are the most common transaction accounts. Feel free to ask us whether any of your other accounts might also be under this policy.

Our policy is to make funds from your check deposits available to you on the next business day after the day we receive your deposit, with the first $275 available on the same business day as the day of your deposit. This includes deposits made in the branch, Mobile Remote Deposit, ATM and received in the mail. Electronic direct deposits will be available on the day we receive the deposit. Cash, wire transfers, and some specified check deposits will also be available before the next business day, as detailed below. Once the funds are available, you can withdraw them in cash and we will use the funds to pay checks that you have written.

Please remember that even after we have made funds available to you, and you have withdrawn the funds, you are still responsible for checks you deposit that are returned to us unpaid and for any other problems involving your deposit.

For determining the availability of your deposits, every day is a business day, except Saturdays, Sundays, and federal holidays. If you make a deposit before closing on a business day that we are open, we will consider that day to be the day of your deposit. However, if you make a deposit after closing or on a day we are not open, we will consider that the deposit was made on the next business day we are open.

Same-Day Availability

Funds from the following deposits to your account will be available on the day we receive the deposit:

- Electronic direct deposits;
- U.S. Treasury checks that are payable to you;
- Wire transfers;
- Checks drawn on us that are payable to you;
- Cash.

If you make the deposit in person to one of our employees, funds from the following deposits are also available on the day of your deposit:

- State and local government checks that are payable to you;
- Cashier's, certified, and teller's checks that are payable to you;
- Federal Reserve Bank checks, Federal Home Loan Bank checks, and postal money orders, if these items are payable to you.

If you do not make your deposit in person to one of our employees (for example, if you mail the deposit), funds from these deposits may be available on the same business day we receive your deposit.

Other Check Deposits Subject to Next-Day Availability

The first $275 from a deposit of other checks will be available on the same business day as the day of your deposit. The remaining funds will be available on the next business day after the day of your deposit.

For example, if you deposit a check of $700 on a Monday, $275 of the deposit is available immediately. The remaining $425 is available on Tuesday.

If we cash a check for you that is drawn on another bank, we may withhold the availability of a corresponding amount of funds that are already in your account. Those funds will be available at the time funds from the check we cashed would have been available if you had deposited it.

If we accept for deposit a check that is drawn on another bank, we may make funds from the deposit available for withdrawal immediately but delay your availability to withdraw a corresponding amount of funds that you have on deposit in another account with us. The funds in the other account would then not be available for withdrawal until the time periods that are described elsewhere in this disclosure for the type of check that you deposited.

LONGER DELAYS MAY APPLY

Funds you deposit by check may be delayed for a longer period under the following circumstances:

- We believe a check you deposit will not be paid;
- You deposit checks totaling more than $6,725 on any one day;
- You redeposit a check that has been returned unpaid;
- You have overdrawn your account repeatedly in the last six months;
- There is an emergency, such as failure of computer or communications equipment.

We will notify you if we delay your ability to withdraw funds for any of these reasons, and we will tell you when the funds will be available. They will generally be available no later than the seventh business day after the day of your deposit.

SPECIAL RULES FOR NEW ACCOUNTS

If you are a new member, the following special rules may apply during the first 30 days your account is open.

Funds from electronic direct deposits and cash to your account will be available on the day we receive the deposit. Funds from deposits of wire transfers, and the first $6,725 of a day's total deposits of cashier's, certified, teller's, traveler's, and federal, state and local government checks will be available on the day of your deposit if the deposit meets certain conditions. For example, the checks must be payable to you (and you may have to use a special deposit slip). The excess over $6,725 will be available on the fifth business day after the day of your deposit. If your deposit of these checks (other than a U.S. Treasury check) is not made in person to one of our employees, the first $6,725 will not be available until the second business day after the day of your deposit.

The first $275 from a deposit of other checks will be available on the next business day of your deposit. The remaining funds will be available on the fifth business day after the day of your deposit.

DEPOSITS AT AUTOMATED TELLER MACHINES

If you make a deposit at an ATM on a business day that we are open prior to 6:00 P.M., we will consider that day to be the date of your deposit. However, if you make a deposit on a day we are not open, we will consider that the deposit was made on the next business day we are open. Checks drawn on Navigant Credit Union will be available on the first business day after the day of deposit if the deposit is made at an ATM located on our premises.

DEPOSITS MADE BY MOBILE REMOTE DEPOSIT

Mobile Remote Deposits confirmed as received before 4:00 P.M. Eastern Time, on any day other than Saturday, Sunday or a federal or state holiday, are considered deposited on that day. Deposits received after 4:00 P.M. Eastern Time, or that are confirmed as received on Saturday, Sunday or a federal or state holiday, are considered deposited on the next day on which we are open to the public.

If your deposit is accepted and processed, the first $275 from a Mobile Remote Deposit will be available on the same business day as the day of your deposit. The remaining funds will be available on the next business day after the day of your deposit.

We reserve the right to reject any check image transmitted through our Mobile Remote Deposit Service, at our discretion, without liability to you, which may delay your funds availability. We will attempt to notify you by email of any rejected images.

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Truth-in-Savings

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TRUTH-IN-SAVINGS DISCLOSURE

STATEMENT SHARE/IRA ACCOUNT

Rate Information - The interest rate on your account is 0.095 % with an annual percentage yield (APY) of 0.10 %. For purposes of this disclosure, this is a rate and APY that were offered within the most recent seven calendar days and were accurate as of 5/23/10 . Please call 401-233-4700 to obtain current rate information. The interest rate and APY may change at our discretion and without prior notice. There are no maximum or minimum interest rates for this account.

Compounding and Crediting - Interest will be compounded monthly and will be credited monthly. For this account type, the interest period is monthly, for example, the beginning date of the first interest period of the calendar year is January 1 and the ending date of such interest period is January 31. All other interest periods follow this same pattern of dates. The interest declaration date is the same as the ending date of the interest period, and for the example is January 31. If you close your account before interest is credited, you will not receive accrued interest.

Minimum Balance Requirements - The minimum balance required to open this account is $10.00. You must maintain a minimum daily balance of $10.00 in your account each day to obtain the disclosed APY.

Balance Computation Method - Interest is calculated by using the daily balance method which applies a daily periodic rate to the balance in the account each day.

Accrual of Interest - Interest will begin to accrue on the business day you place noncash items (for example, checks) to your account, provided that the items are collected in the ordinary course.

Fees and Charges - There are no maintenance or low balance fees for this account.

Individual Retirement Account - Individual Retirement Accounts (IRAs) are subject to limitations and/or penalties imposed by the Internal Revenue Service. Please see your IRA Agreement or your tax advisor for additional information.

PERSONAL CHECKING ACCOUNT

Rate Information - The interest rate on your account is 0.045 % with an annual percentage yield (APY) of 0.05 %. For purposes of this disclosure, this is a rate and APY that were offered within the most recent seven calendar days and were accurate as of 5/23/10 . Please call 401-233-4700 to obtain current rate information. The interest rate and APY may change at our discretion and without prior notice. There are no maximum or minimum interest rates for this account.

Compounding and Crediting - Interest will be compounded monthly and will be credited monthly. For this account type, the interest period is monthly, for example, the beginning date of the first interest period of the calendar year is January 1 and the ending date of such interest period is January 31. All other interest periods follow this same pattern of dates. The interest declaration date is the same as the ending date of the interest period, and for the example is January 31. If you close your account before interest is credited, you will not receive accrued interest.

Minimum Balance Requirements - The minimum balance required to open this account is $10.00. You must maintain a minimum daily balance of $10.00 in your account each day to obtain the disclosed APY. In order to not be charged a monthly low balance fee, one of the following three criteria must be met each monthly statement cycle: 1) You must maintain a minimum daily balance of $500.00 in this account, or 2) The primary owner is 50 years of age or older, or 3) You are enrolled with monthly direct deposit.

Balance Computation Method - Interest is calculated by the daily balance method which applies a daily periodic rate to the balance in the account each day.

Accrual of Interest - Interest will begin to accrue on the business day you deposit noncash items (for example, checks) to your account, provided that the items are collected in the ordinary course.

JOURNEY REWARDS CHECKING ACCOUNT

Eligibility Requirements - You must meet each of the following eligibility requirements to receive the full Journey Rewards Checking Account benefits:

1. Sign up for and receive e-statements.
2. Receive Direct Deposit of payroll or benefits OR have at least one ACH debit or credit post and settle per monthly qualification cycle.
3. Must have at least 12 debit card transactions (or more) post and settle per monthly qualification cycle. Debit card transactions processed by merchants and received by us as ATM transactions DO NOT count towards qualifying debit card transactions. Only debit card transactions processed by merchants and received by us as point-of-sale or signature based transactions count towards qualifying debit card transactions.

Rate Information - An interest rate of 2.959 % will be paid only on the portion of your daily balance that is greater than or equal to $10.00 and less than or equal to $20,000.00, with an annual percentage yield (APY) of 3.00 %. An interest rate of 0.249 % will be paid only on the portion of your daily balance that is greater than $20,000.00. The APY for this tier will range from 0.79 % to 3.00 %, depending upon the balance in your account. If you do not meet the eligibility requirements, a base rate of 0.045 % with an APY of 0.05 % will be paid on the entire balance greater than or equal to $10.00 for that monthly qualification cycle. For purposes of this disclosure, these are rates and APYs that were offered within the most recent seven calendar days and were accurate as of 1/22/26 . Please call 401-233-4700 to obtain current rate information. The interest rates and APYs may change at our discretion and without prior notice.

Compounding and Crediting - Interest will be compounded monthly and will be credited monthly. For this account type, the interest period is monthly, for example, the beginning date of the first interest period of the calendar year is January 1 and the ending date of such interest period is January 31. All other interest periods follow this same pattern of dates. The interest declaration date is the same as the ending date of the interest period, and for the example is January 31. If you close your account before interest is credited, you will not receive accrued interest.

Minimum Balance Requirements - The minimum balance required to open this account is $10.00. You must maintain a minimum daily balance of $10.00 in your account each day to obtain the disclosed APY.

Balance Computation Method - Interest is calculated by the daily balance method which applies a daily periodic rate to the balance in the account each day.

Accrual of Interest - Interest will begin to accrue on the business day you deposit noncash items (for example, checks) to your account, provided that the items are collected in the ordinary course.

Account Features and Flexibility - ATM fees rebated nationwide (up to a maximum of $25.00) per monthly qualification cycle. If you do not meet the eligibility requirements, you will not receive ATM fee refunds for that qualification cycle.

Transaction Limitations - To post and settle by the end of the monthly qualification cycle, ACH debits and credits and debit card transactions must take place prior to the close of business on the last business day of the month.

EMBARK CHECKING ACCOUNT

Rate Information - This is a non-interest bearing account.

Minimum Balance Requirements - The minimum balance required to open this account is $10.00. There are no maintenance or low balance fees for this account.

Fees and Charges - There are no maintenance or low balance fees for this account. This account will not be eligible for overdraft privilege. There are no Insufficient Funds (Returned or Paid), or Uncollected Funds fees.

Account Features & Flexibility - Primary member must be between the ages of 13-22 years old. Minors (ages 13 - 17) require a parent or legal guardian to be named on the account as a joint owner. Once primary member turns 23 years old, this Embark Account will convert to a Journey Rewards Checking Account or an equivalent account type offered at that time. Free Online Banking and receive E-statements (no fees or charges apply for this service). Online bill payment service is available only to members who are at least 18 years old.

RELATIONSHIP CHECKING ACCOUNT

Rate Information - The interest rate on your account is 0.145 % with an annual percentage yield (APY) of 0.15 %. For purposes of this disclosure, this is a rate and APY that were offered within the most recent seven calendar days and were accurate as of 5/23/10 . Please call 401-233-4700 to obtain current rate information. The interest rate and APY may change at our discretion and without prior notice. There are no maximum or minimum interest rates for this account.

Compounding and Crediting - Interest will be compounded monthly and will be credited monthly. For this account type, the interest period is monthly, for example, the beginning date of the first interest period of the calendar year is January 1 and the ending date of such interest period is January 31. All other interest periods follow this same pattern of dates. The interest declaration date is the same as the ending date of the interest period, and for the example is January 31. If you close your account before interest is credited, you will not receive accrued interest.

Minimum Balance Requirements - The minimum balance required to open this account is $10.00. You must maintain a minimum daily balance of $10.00 in your account each day to obtain the disclosed APY. The primary owner must maintain a combined aggregate deposit minimum daily balance of $5,000.00 to avoid a low balance fee. This includes balances from all accounts, including certificates of deposits and money market accounts.

Balance Computation Method - Interest is calculated by using the daily balance method which applies a daily periodic rate to the balance in the account each day.

Accrual of Interest - Interest will begin to accrue on the business day you deposit noncash items (for example, checks) to your account, provided that the items are collected in the ordinary course.

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STATEMENT MONEY MARKET/IRA ACCOUNT

Rate Information - If your daily balance is below $2,500.00, the interest rate paid on the entire balance in your account is 0.145 % with an annual percentage yield (APY) of 0.15 %. If your daily balance is $2,500.00 or greater, the interest rate paid on the entire balance in your account is 0.20 % with an APY of 0.20 %. For purposes of this disclosure, these are rates and APYs that were offered within the most recent seven calendar days and were accurate as of 5/23/10 . Please call 401-233-4700 to obtain current rate information. The interest rates and APYs may change at our discretion and without prior notice. There are no maximum or minimum interest rates for this account.

Compounding and Crediting - Interest will be compounded daily and will be credited monthly. For this account type, the interest period is monthly, for example, the beginning date of the first interest period of the calendar year is January 1 and the ending date of such interest period is January 31. All other interest periods follow this same pattern of dates. The interest declaration date is the same as the ending date of the interest period, and for the example is January 31. If you close your account before interest is credited, you will receive accrued interest.

Minimum Balance Requirements - The minimum balance required to open this account is $2,500.00. You must maintain a minimum daily balance of $2,500.00 in your account each day to obtain the disclosed APY.

Balance Computation Method - Interest is calculated by the daily balance method which applies a daily periodic rate to the balance in the account each day.

Accrual of Interest - Interest will begin to accrue on the business day you deposit noncash items (for example, checks) to your account, provided that the items are collected in the ordinary course.

Fees and Charges - There are no maintenance or low balance fees for this account.

Individual Retirement Account - Individual Retirement Accounts (IRAs) are subject to limitations and/or penalties imposed by the Internal Revenue Service. Please see your IRA Agreement or your tax advisor for additional information.

RELATIONSHIP MONEY MARKET ACCOUNT

Rate Information - If your daily balance is below $5,000.00, the interest rate paid on the entire balance in your account is 0.095 % with an annual percentage yield (APY) of 0.10 %. If your daily balance is greater than or equal to $5,000.00 but less than $10,000.00, the interest rate paid on the entire balance in your account is 0.145 % with an APY of 0.15 %. If your daily balance is greater than or equal to $10,000.00 but less than $30,000.00, the interest rate paid on the entire balance in your account is 0.20 % with an APY of 0.20 %. If your daily balance is greater than or equal to $30,000.00 but less than $50,000.00, the interest rate paid on the entire balance in your account is 0.499 % with an APY of 0.50 %. If your daily balance is greater than or equal to $50,000.00, the interest rate paid on the entire balance in your account is 0.499 % with an APY of 0.50 %. For purposes of this disclosure, these are rates and APYs that were offered within the most recent seven calendar days and were accurate as of 5/23/10 . Please call 401-233-4700 to obtain current rate information. The interest rates and APYs may change at our discretion and without prior notice. There are no maximum or minimum interest rates for this account.

Compounding and Crediting - Interest will be compounded daily and will be credited monthly. For this account type, the interest period is monthly, for example, the beginning date of the first interest period of the calendar year is January 1 and the ending date of such interest period is January 31. All other interest periods follow this same pattern of dates. The interest declaration date is the same as the ending date of the interest period, and for the example is January 31. If you close your account before interest is credited, you will receive accrued interest.

Minimum Balance Requirements - The minimum balance required to open this account is $2,500.00. You must maintain a minimum daily balance of $2,500.00 in your account each day to obtain the disclosed APY.

Balance Computation Method - Interest is calculated by using the daily balance method which applies a daily periodic rate to the balance in the account each day.

Accrual of Interest - Interest will begin to accrue on the business day you deposit noncash items (for example, checks) to your account, provided that the items are collected in the ordinary course.

Fees and Charges - There are no maintenance or low balance fees for this account.

COMPASS MONEY MARKET ACCOUNT

Rate Information - If your daily balance is below $5,000.00, the interest rate paid on the entire balance in your account is 0.145 % with an Annual Percentage Yield (APY) of 0.15 %. If your daily balance is greater than or equal to $5,000.00 but less than $10,000.00, the interest rate paid on the entire balance in your account is 0.145 % with an APY of 0.15 %. If your daily balance is greater than or equal to $10,000.00 but less than $50,000, the interest rate paid on the entire balance in your account is 2.421 % with an APY of 2.45 %. If your daily balance is greater than or equal to $50,000.00 but less than $100,000.00, the interest rate paid on the entire balance in your account is 2.567 % with an APY of 2.60 %. If your daily balance is greater than or equal to $100,000.00 but less than $150,000, the interest rate paid on the entire balance in your account is 2.567 % with an APY of 2.60 %. If your daily balance is greater than or equal to $150,000.00 but less than $250,000, the interest rate paid on the entire balance in your account is 2.567 % with an APY of 2.60 %. If your daily balance is greater than or equal to $250,000.00, the interest rate paid on the entire balance in your account is 2.567 % with an APY of 2.60 %. For purposes of this disclosure, these are rates and APYs that were offered within the most recent seven calendar days and were accurate as of 1/22/26 . Please call 401-233-4700 to obtain current rate information. The interest rates and APYs may change at our discretion and without prior notice. There are no maximum or minimum interest rates for this account.

Compounding and Crediting - Interest will be compounded daily and will be credited monthly. For this account type, the interest period is monthly, for example, the beginning date of the first interest period of the calendar year is January 1 and the ending date of such interest period is January 31. All other interest periods follow this same pattern of dates. The interest declaration date follows the ending date of an interest period, and for the example is February 1. If you close your money market account before interest is credited, you will receive accrued interest.

Minimum Balance Requirements - The minimum balance required to open this account is $2,500.00. You must maintain a minimum daily balance of $2,500.00 in your account to avoid a $10 low balance fee. If during any monthly statement cycle your account balance falls below the required minimum daily balance, your account will be subject to a $10 low balance fee for that statement cycle.

Balance Computation Method - Interest is calculated by using the daily balance method which applies a daily periodic rate to the balance in the account each day.

Accrual of Interest - Interest will begin to accrue on the business day you deposit noncash items (for example, checks) to your account, provided that the items are collected in the ordinary course.

JOURNEY MONEY MARKET ACCOUNT

Rate Information - If your daily balance is below $5,000.00, the interest rate paid on the entire balance in your account is 0.145 % with an Annual Percentage Yield (APY) of 0.15 %. If your daily balance is greater than or equal to $5,000.00 but less than $10,000.00, the interest rate paid on the entire balance in your account is 0.145 % with an APY of 0.15 %. If your daily balance is greater than or equal to $10,000.00 but less than $60,000, the interest rate paid on the entire balance in your account is 0.499 % with an APY of 0.50 %. If your daily balance is greater than or equal to $60,000.00 but less than $100,000.00, the interest rate paid on the entire balance in your account is 0.747 % with an APY of 0.75 %. If your daily balance is greater than or equal to $100,000.00 but less than $150,000, the interest rate paid on the entire balance in your account is 1.882 % with an APY of 1.90 %. If your daily balance is greater than or equal to $150,000.00 but less than $250,000, the interest rate paid on the entire balance in your account is 1.980 % with an APY of 2.00 %. If your daily balance is greater than or equal to $250,000.00, the interest rate paid on the entire balance in your account is 1.980 % with an APY of 2.00 %. For purposes of this disclosure, these are rates and APYs that were offered within the most recent seven calendar days and were accurate as of 1/22/26 . Please call 401-233-4700 to obtain current rate information. The interest rates and APYs may change at our discretion and without prior notice. There are no maximum or minimum interest rates for this account.

Compounding and Crediting - Interest will be compounded daily and will be credited monthly. For this account type, the interest period is monthly, for example, the beginning date of the first interest period of the calendar year is January 1 and the ending date of such interest period is January 31. All other interest periods follow this same pattern of dates. The interest declaration date follows the ending date of an interest period, and for the example is February 1. If you close your money market account before interest is credited, you will receive accrued interest.

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Minimum Balance Requirements - The minimum balance required to open this account is $2,500.00. You must maintain a minimum daily balance of $2,500.00 in your account each day to obtain the disclosed APY. You must maintain a minimum daily balance of $2,500.00 in your account to avoid a $10 low balance fee. If during any monthly statement cycle your account balance falls below the required minimum daily balance, your account will be subject to a $10 low balance fee for that statement cycle.

Balance Computation Method - Interest is calculated by using the daily balance method which applies a daily periodic rate to the balance in the account each day.

Accrual of Interest - Interest will begin to accrue on the business day you deposit noncash items (for example, checks) to your account, provided that the items are collected in the ordinary course.

KICKSTART SAVINGS ACCOUNT

Rate Information - The interest rate on your account is 0.095 % with an annual percentage yield (APY) of 0.10 %. For purposes of this disclosure, this is a rate and APY that were offered within the most recent seven calendar days and were accurate as of 2/10/23 . Please call 401-233-4700 to obtain current rate information. The interest rate and APY may change at our discretion and without prior notice. There are no maximum or minimum interest rates for this account.

Compounding and Crediting - Interest will be compounded monthly and will be credited monthly. For this account type, the interest period is monthly, for example, the beginning date of the first interest period of the calendar year is January 1 and the ending date of such interest period is January 31. All other interest periods follow this same pattern of dates. The interest declaration date is the same as the ending date of the interest period, and for the example is January 31. If you close your account before interest is credited, you will not receive accrued interest.

Minimum Balance Requirements - The minimum balance required to open this account is $10.00. You must maintain a minimum daily balance of $10.00 in your account each day to obtain the disclosed APY.

Balance Computation Method - Interest is calculated by using the daily balance method which applies a daily periodic rate to the balance in the account each day.

Accrual of Interest - Interest will begin to accrue on the business day you place noncash items (for example, checks) to your account, provided that the items are collected in the ordinary course.

Fees and Charges - There are no maintenance or low balance fees for this account.

Account Features and Flexibility - Primary account owner cannot be 13 years old or older to be eligible for this account and will require a parent or legal guardian to be named on the account as a joint owner. Once primary account owner turns 13 years of age, this Kickstart Savings account will convert to a Statement Share Account, or an equivalent account type offered at that time. Primary account owner will receive a $5.00 credit annually to their Kickstart Savings account by the end of their birthday month if the account is open and in good standing, until the primary account owner turns 13 years old.

CHRISTMAS AND VACATION CLUB ACCOUNT

Rate Information - This account does not earn interest.

Minimum Balance Requirements - The minimum balance required to open this account is $2.00.

Fees and Charges - Refer to the consumer fee schedule for early club closeout fee.

Transaction Limitations - Once an account is opened, withdrawals are not permitted until the end of the club term, except for closeout withdrawals.

IRA/CERTIFICATE OF DEPOSIT (CD)

Rate Information and Renewal Term -

6 Month CD - The interest rate is 2.813 **% with an annual percentage yield (APY) of** 2.85 **%, and a renewal term of 6 months.**

7 Month CD - The interest rate is N/A **% with an annual percentage yield (APY) of** N/A **%, and a renewal term of 6 months.**

8 Month CD - The interest rate is 0.199 **% with an annual percentage yield (APY) of** 0.20 **%, and a renewal term of 8 months.**

9 Month CD - The interest rate is 2.813 **% with an annual percentage yield (APY) of** 2.85 **%, and a renewal term of 9 months.**

10 Month CD - The interest rate is N/A **% with an annual percentage yield (APY) of** N/A **%, and a renewal term of 9 months.**

12 Month CD - The interest rate is 2.813 **% with an annual percentage yield (APY) of** 2.85 **%, and a renewal term of renew to 12 months.**

13 Month CD - The interest rate is N/A **% with an annual percentage yield (APY) of** N/A **%, and a renewal term of 13 months.**

15 Month CD - The interest rate is N/A **% with an annual percentage yield (APY) of** N/A **%, and a renewal term of 12months.**

18 Month CD - The interest rate is 2.570 **% with an annual percentage yield (APY) of** 2.60 **%, and a renewal term of 18 months.**

23 Month CD - The interest rate is N/A **% with an annual percentage yield (APY) of** N/A **%, and a renewal term of 24 months.**

24 Month CD - The interest rate is 2.570 **% with an annual percentage yield (APY) of** 2.60 **%, and a renewal term of 24 months.**

30 Month CD - The interest rate is 2.570 **% with an annual percentage yield (APY) of** 2.60 **%, and a renewal term of 30 months.**

36 Month CD - The interest rate is 2.471 **% with an annual percentage yield (APY) of** 2.50 **%, and a renewal term of 36 months.**

48 Month CD - The interest rate is 2.325 **% with an annual percentage yield (APY) of** 2.35 **%, and a renewal term of 48 months.**

60 Month CD - The interest rate is 2.325 **% with an annual percentage yield (APY) of** 2.35 **%, and a renewal term of 60 months.**

You will be paid this rate until first maturity. The interest rate and APY are based on an assumption that interest will remain in the account until maturity. A withdrawal will reduce earnings. For purposes of this disclosure, this is a rate and APY that were offered within the most recent seven calendar days and were accurate as of 11/04/26 . Please call 401-233-4700 to obtain current rate information.

Compounding and Crediting - Unless otherwise paid, interest will be compounded monthly and will be credited monthly. Alternatively, you may choose to have interest paid to you or to another account you own at the credit union every month, rather than credited to this account. If you close your account before interest is paid, you will not receive the accrued interest.

Minimum Balance Requirements - The minimum balance required to open this account is $500.00. You must maintain a minimum daily balance of $500.00 in your account each day to obtain the disclosed APY.

Balance Computation Method - Interest is calculated by using the daily balance method which applies a daily periodic rate to the balance in the account each day.

Accrual of Interest - Interest will begin to accrue on the business day you deposit noncash items (for example, checks) to your account.

Transaction Limitations - After the account is opened, you may not make deposits into the account until the maturity date stated on the account. You may make withdrawals of principal from your account before maturity only if we agree at the time you request the withdrawal. Principal withdrawn before maturity is included in the amount subject to early withdrawal penalty. You can only withdraw interest credited in the term before maturity of that term without penalty. You can withdraw interest anytime during the term of crediting after it is credited to your account.

Time Requirements - Your account will mature on the following date:

Early Withdrawal Penalties (a penalty may be imposed for withdrawals before maturity) - The penalty we may impose will be 3% on the amount withdrawn. The penalty will be applied to the principal balance, and not credited interest. In certain circumstances such as the death or incompetence of an owner of this account, the law permits, or in some cases requires, the waiver of the early withdrawal penalty. Other exceptions may also apply, for example, if this is part of an IRA or other tax-deferred savings plan.

Individual Retirement Account - Individual Retirement Accounts (IRAs) are subject to limitations and/or penalties imposed by the Internal Revenue Service. Please see your IRA Agreement or your tax advisor for additional information.

Automatically Renewable Account - This account will automatically renew at maturity. Each renewal term will be based on the original term of the account detailed in the Rate Information and Renewal Term section above, beginning on the maturity date. The interest rate will be the same that we offer on new term accounts of the same type and structure. You will have a grace period of ten calendar days after maturity to withdraw the funds without being charged an early withdrawal penalty. You may prevent renewal if you withdraw the funds in the account at maturity (or within the grace period) or we receive written notice from you within the grace period.

NEW BEGINNINGS CHECKING ACCOUNT

Rate Information - This is a non-interest bearing account.

Minimum Balance Requirements - The minimum balance required to open this account is $10.00.

Fees and Charges - There are no maintenance or low balance fees for this account.

Account Features and Flexibility - This account will not be eligible for overdraft privilege.

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COMMON FEATURES

Nature of Interest - Interest is paid from current income and available earnings, after required transfers to reserves at the end of an interest period.

National Credit Union Share Insurance Fund - Member accounts in this credit union are federally insured by the National Credit Union Share Insurance Fund.

Fees and Charges - Other than specifically set forth herein, fees and charges may be assessed against your account. Please refer to our separate Consumer Fee Schedule for additional information.

Membership - To be a member and maintain accounts at our credit union, you must purchase at least one share in the credit union. For joint accounts, each additional joint account owner must purchase a share to also be a member. The par value of a share in this credit union is $10.00. The first dollars deposited to your account are allocated to purchase the required shares for you and any joint account owner.

• **ATM Access:** You may be charged a fee by the operator of a non-Navigant Credit Union (foreign) ATM for transactions performed at that machine.

• **Online Banking & E-Statements:** Online Banking and E-Statements are available at no cost (no fees or charges apply for these services).

• **Online Bill Pay:** Available to members age 18 or older.

• **Mobile & Text Banking:** Mobile and Text Banking services are available at no cost; however, message and data rates may apply from your wireless service provider.

• **Debit Card:** A free debit card is provided with the account.

• **Round-Up Savings Feature:** The Round-Up feature allows you to automatically save with each debit card purchase by rounding the transaction amount up to the nearest whole dollar and transferring the difference to a Navigant Credit Union savings account. Example: If a purchase totals $3.65, it will be rounded up to $4.00, and $0.35 will be transferred to your designated savings account, if enrolled.

Navigant
CREDIT UNION®

1005 Douglas Pike • Smithfield, RI 02917

Your savings federally insured to at least $250,000
and backed by the full faith and credit of the United States Government
NCUA
National Credit Union Administration, a U.S. Government Agency

Rev. 07/2026

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Privacy Policy

Navigant
CREDIT UNION®

Rev August, 2026

FACTS

WHAT DOES NAVIGANT CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

Social Security Number
Payment History
Account Balances
Credit History
Account Transactions
Checking Account Information

When you are *no longer* a member, we continue to share your information as described in this notice.

How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Navigant Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Navigant Credit Union share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes— information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes— information about your creditworthiness	No	We don't share
For non-affiliates to market to you	No	We don't share

Questions?

Call 401-233-4700 or go to www.navigantcu.org

Navigant CREDIT UNION®

What we do	
How does Navigant Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also maintain other physical, electronic and procedural safeguards to protect this information and we limit access to information to those employees for whom access is appropriate.
How does Navigant Credit Union collect my personal information?	We collect your personal information, for example, when you ■ Open an Account ■ Apply For A Loan ■ Provide Account Information ■ Show Us Your Driver's License ■ Give Us Your Contact Information We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only ■ sharing for affiliates' everyday business purposes—information about your creditworthiness ■ affiliates from using your information to market to you ■ sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. ■ *Navigant Credit Union has affiliates. We do not share your personal information with our affiliates.*
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. ■ *Navigant Credit Union does not share with nonaffiliates so they can market to you*
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. ■ *Our joint marketing partners include insurance and investment service providers and a credit card provider.*

Other important information

Consumer Fee Schedule

Navigant CREDIT UNION®

Consumer Fee Schedule

EFFECTIVE AS OF 7/13/2026

Navigant CREDIT UNION

ACCOUNT SERVICES

Personal Checking Low Balance Fee	$10.00
(Fee waived if $500 minimum daily balance is maintained, a direct deposit into the account is established or you are 50 years or older)	
Relationship Checking Low Balance Fee	$12.00
(Fee waived if $5,000 combined aggregate deposit minimum daily balance is maintained)	
New Beginnings Checking	**FREE**
Compasss Money Market	$10.00
(Fee waived if $2500 minimum daily balance is maintained)	
Journey Money Market	$10.00
(Fee waived if $2500 minimum daily balance is maintained)	
Cash Reserve Line of Credit Annual Fee	$15.00
Overdraft Transfer Fee	FREE
Insufficient/Uncollected Funds Fee (Ret)	FREE
Insufficient/Uncollected Funds Fee (Paid)	
• Overdrafts $9.99 and under	FREE
• Overdrafts $10.00-$99.99	$10.00
• Overdrafts $100.00 and over	$20.00
Redeposit Check Fee	$15.00
Returned Check Fee	$15.00
Foreign Check Collection	$25.00
ACH Origination	$5.00
Stop Payment	
• Money Order	$30.00
• Official Check	$30.00
• Personal Check	$30.00
• ACH	$30.00
• Bill Payment	$30.00
Copy of Check	$5.00
Copy of Statement	$5.00
Temporary Checks (4)	FREE
(4 for $10 thereafter)	
Early Club Close-out Fee	$5.00
IRA Direct Transfer (out)	$30.00
Paper Statement	$3.00/mo
Check Image with Paper Statement	$2.00/mo

MISCELLANEOUS

Money Order	$4.00
Cashier's Check	$5.00
Research Per Hour (1 Hour Minimum)	$30.00
Account Verification	$10.00
Inactivity Fee (No activity for 12 months.)	$5.00/mo
Escheatment	$50.00
Levy / Garnishment Processing	$100.00
Wire Transfers (In)	$12.00
Wire Transfers (Out - Domestic)	$20.00
Wire Transfers (Out - International)	$40.00
Undeliverable Mail	$5.00/mo
Express Bill Payment	
• Check	$25.00
• Electronic	$5.00
Pay Your Loan	
• Convenience Fee (Payment by Phone)	$15.00

SAFETY DEPOSIT BOXES

Small Box (2x5x22)	$30.00
Small Box (3x5x22)	$45.00
Medium Box (3x10x22)	$65.00
Medium Box (5.5x4.5x22)	$65.00
Medium Box (5x5x22)	$65.00
Large Box (5x10x22)	$125.00
X-Large Box (10x10x22)	$175.00
Safe Deposit Box Drilling (Minimum)	$150.00
Safe Deposit Box Late Fee	$15.00
Safe Deposit Box Key Replacement	$20.00

ATM

ATM Foreign Transaction Fee	$2.00
ATM / Debit Card Replacement	$5.00
ATM / Debit Card Replacement (Rush)	$25.00
International Transaction Fee (% of transaction)	1%

1005 DOUGLAS PIKE • SMITHFIELD, RI 02917 • PHONE (401) 233-4700 • FAX (401) 233-3140
NAVIGANTCU.ORG

Federally insured by the NCUA

Binding Arbitration

Navigant
CREDIT UNION®

Binding Arbitration and Jury and Class Action Waiver

RESOLUTION OF DISPUTES BY ARBITRATION: THIS SECTION CONTAINS IMPORTANT INFORMATION REGARDING YOUR ACCOUNTS AND ALL RELATED SERVICES. IT PROVIDES THAT EITHER YOU OR WE CAN REQUIRE THAT ANY DISPUTES BE RESOLVED BY BINDING ARBITRATION. ARBITRATION REPLACES THE RIGHT TO GO TO COURT, INCLUDING THE RIGHT TO A JURY TRIAL AND THE RIGHT TO PARTICIPATE IN A CLASS ACTION OR SIMILAR PROCEEDING. IN ARBITRATION, THE DISPUTE IS SUBMITTED TO A NEUTRAL PARTY, AN ARBITRATOR, INSTEAD OF A JUDGE OR JURY.

YOU AND NAVIGANT CREDIT UNION HEREBY MUTUALLY WAIVE THE RIGHT TO TRIAL BY JURY OF ANY AND ALL DISPUTES, CONTROVERSIES AND CLAIMS BY, BETWEEN OR AGAINST EITHER YOU OR THE CREDIT UNION WHETHER THE DISPUTE, CONTROVERSY OR CLAIM IS SUBMITTED TO ARBITRATION OR IS DECIDED BY A COURT.

NO PERSON ENTITLED TO DEMAND ARBITRATION HEREUNDER SHALL BE PERMITTED TO ASSERT A DISPUTE OR CLAIM THAT IS ON BEHALF OF ANY OTHER PERSON OR PERSONS AND NO ARBITRATION PROCEEDING UNDER THIS AGREEMENT MAY BE CONSOLIDATED WITH ANY OTHER ARBITRATION OR OTHER PROCEEDING, NOR MAY ANY ARBITRATION BE COMMENCED ON A CLASS BASIS.

As used in this document, the words “We,” “Our” and “Us mean Navigant Credit Union, and the words “You” and “Your” mean each account owner and anyone else with the authority to deposit, withdraw, or exercise control over the funds in any account (the “Account”) held at Navigant Credit Union.

Agreement to Arbitrate Disputes. Either You or We may elect, without the other’s consent, to require that any dispute between You and Us concerning Your Accounts, and/or any services related to Your Accounts, be resolved by binding arbitration, except for those disputes specifically excluded herein or by law.

Applicable Law. This arbitration agreement (the “Agreement” or the “Arbitration Provision”) is entered into pursuant to the Federal Arbitration Act, 9 U.S.C. §§ 1 – 16 (the “FAA”). The Agreement shall be governed by the laws of the State of Rhode Island, without regard to its conflict of laws principles. Any claim or defense that could be asserted in a court proceeding can be asserted in an arbitration pursuant to this Agreement, including any statute of limitations or other defense relating to the timeliness of the assertion of a claim that otherwise would be applicable in an action brought in a court of law. The commencement of an arbitration under this Agreement shall be deemed the commencement of an action for such purposes.

Disputes Covered by Arbitration. Claims or disputes between You and Us arising out of or relating to Your Account(s), transactions involving Your Account(s), safe deposit box, or any related service with Us are subject to arbitration. Any claims or disputes arising from or relating

to this agreement, any prior account agreement between You and Us, or the advertising, the application for, or the approval or establishment of Your Account(s) are also included. All such claims are subject to arbitration, regardless of what theory they are based on or whether they seek legal or equitable remedies. Arbitration applies to any and all such claims or disputes, whether they arose in the past, may currently exist or may arise in the future. All such disputes are referred to in this section and hereafter as "Claims".

An exception to arbitration of Claims is that both You and We have the right to pursue a Claim in a small claims court instead of arbitration, if the Claim is within that court's jurisdiction and proceeds on an individual basis. Claims or disputes arising from Your status as a borrower under any note, loan agreement or other evidence of indebtedness with the Credit Union and mortgages, security agreements and other documents securing the same are also excluded from this Resolution of Disputes by Arbitration provision.

Appeal Rights. The arbitrator must issue a written decision setting forth his or her decision and the reasons for that decision. If the arbitrator makes an error of law, the resulting award may be appealed to the courts in accordance with applicable state or federal law. Judgment upon an award rendered in arbitration shall be final and binding on all parties to the arbitration, and may be entered in any court, state or federal, having jurisdiction.

Confidentiality. Each party to this Agreement agrees to maintain the confidentiality of any arbitration or other legal proceedings, and not to publicize or disclose to third parties an matters relating to such proceedings, the underlying dispute involved, or any decision, settlement, or other resolution, except with the prior written consent of the other party or as required by applicable law.

No Class Action or Joinder of Parties. YOU ACKNOWLEDGE THAT YOU AND WE AGREE THAT NO CLASS ACTION, CLASS-WIDE ARBITRATION, PRIVATE ATTORNEY GENERAL ACTION, OR OTHER PROCEEDING WHERE SOMEONE ACTS IN A REPRESENTATIVE CAPACITY ON YOUR OR OTHERS' BEHALF, MAY BE PURSUED IN ANY ARBITRATION OR IN ANY COURT PROCEEDING, REGARDLESS OF WHEN THE CLAIM OR CAUSE OF ACTION AROSE OR ACCRUED, OR WHEN THE ALLEGATIONS OR FACTS UNDERLYING THE CLAIM OR CAUSE OF ACTION OCCURRED. Unless mutually agreed to by You and Us, claims of two or more persons may not be joined, consolidated, or otherwise brought together in the same arbitration (unless those persons are joint account holders or beneficiaries on Your Account(s) and/or related accounts, or parties to a single transaction or related transaction), whether or not the claim may have been assigned.

Initiating Arbitration. To begin an arbitration proceeding under this Agreement, the initiating party must send a Demand for Arbitration to the other party and a copy of the Demand for Arbitration and the initial filing fee to one of two neutral arbitration forums: the American Arbitration Association ("AAA") or JAMS. Forms of the Demand for Arbitration, information about payment and amount of filing fees, and other information regarding AAA or JAMS are available on the respective organizations' websites.

The Arbitration Proceeding. The arbitration must be filed with one of the following neutral arbitration forums: American Arbitration Association ("AAA") or JAMS. For all arbitrations proceeding before AAA or JAMS, that organization's code of procedures in effect at the time the arbitration claim is filed will apply to that proceeding. If there is a conflict between that code and this arbitration provision and/or this Agreement, this arbitration provision and/or this Agreement shall control. If JAMS or AAA is unable to handle the claim for any reason, then the matter shall be arbitrated by a neutral arbitrator selected by agreement of the parties (or, if the parties cannot agree, selected by a court in accordance with the FAA).

Location and Venue. Arbitration hearings will be held at a location chosen by the selected arbitrator, with a preference for Providence, Rhode Island or a suitable location no further than 30 miles from Your home address so long as that address is within the State of Rhode Island or Massachusetts.

Costs. The party initiating the arbitration shall pay the initial filing fee. If You file the arbitration and an award is rendered in Your favor, We will reimburse You for Your filing fee. If there is a hearing, We will pay the fees and costs of the arbitration for the first day of that hearing. All other fees and costs will be allocated in accordance with the rules of the arbitration forum. However, We will advance or reimburse filing and other fees if the arbitrator rules that You cannot afford to pay them or finds other good cause for requiring Us to do so, or if you ask us in writing and we determine there is good reason for doing so. Each party shall bear the expense of their respective attorneys, experts, and witnesses and other expenses, regardless of who prevails, but a party may recover any or all costs and expenses from another party if the arbitrator, applying applicable law, so determines.

Right to Resort to Provisional Remedies Preserved. Nothing herein shall be deemed to limit or constrain Our right to resort to self-help remedies, such as the right of set-off or the right to restrain funds in an account, to interplead funds in the event of a dispute, to exercise any security interest or lien We may hold in property, to comply with legal process, or to obtain provisional remedies such as injunctive relief, attachment, or garnishment by a court having appropriate jurisdiction; provided, however, that You or We may elect to arbitrate any dispute related to such provisional remedies. A decision to arbitrate a dispute related to any such provisional remedies shall not act as a waiver of any right retained by either party with respect to such remedies.

Severability, Survival. These arbitration provisions shall survive (a) termination or changes to Your Accounts or any related services; (b) the bankruptcy of any party; and (c) the transfer or assignment of Your Accounts or any related services. If any portion of this Resolution of Disputes by Arbitration provision is deemed invalid or unenforceable, the remainder of this Agreement shall remain in force. No portion of this Agreement may be amended, severed, or waived absent a written agreement between You and Us.

Applicability Limitation. Arbitration will not apply to Your Account as long as You are an active duty Service Member.

Overdraft Discretionary Disclosure

Navigant CREDIT UNION®

OVERDRAFT PRIVILEGE
DISCRETIONARY OVERDRAFT PAYMENTS

Discretionary overdraft payments. We may pay overdrafts on your accounts at our discretion.

If you write a check or initiate another form of payment that will overdraw your account if paid, you will be charged an Insufficient/Uncollected Funds Fee (Paid). Refer to fee schedule. We will not charge fees for overdrafts caused by ATM withdrawals or one-time debit card transactions if you have not opted-in to that service. We pay overdrafts at our discretion, which means we do not guarantee that we will always pay or authorize any type of transaction. The fact that we may pay one or more items creating overdrafts does not obligate us to do so in the future. So, you can NOT rely on us to pay overdrafts on your account regardless of how frequently or under what circumstances we have paid overdrafts on your account in the past.

The benefit to you of Overdraft Privilege discretionary overdraft payments. Discretionary overdraft payments may benefit you because it can protect your reputation, avoid default and avoid the additional fee that often is charged by the payee when an item is returned NSF. Your reputation can be protected because, for example, the payee will not know that there were insufficient funds to cover the item, and there won't be a return NSF to report to a consumer reporting agency.

Responsible use of Overdraft Privilege discretionary overdraft payments. We promote responsible use of discretionary overdraft payments. Thus, we discourage the intentional and routine writing of checks or initiating of electronic funds transfers or other transactions that will overdraw your account if paid may lead to the discretionary overdraft service being revoked at any time without prior notice. Discretionary overdraft payments should be used only for occasional and inadvertent overdrafts and should not be relied on in the same manner as, for example, a line of credit.

Less costly alternatives. If more than occasional and inadvertent use of discretionary overdraft payments is anticipated, we believe you should consider less costly alternatives such as linked accounts or obtaining a line of credit to avoid overdrawing your account. Under a linked account, your checking account would be connected to another account, such as a savings account, so as to automatically transfer funds from the other account to the checking account as needed to avoid overdrafts. Under an overdraft line of credit, you would automatically borrow funds on the line of credit and have them transferred to your checking account as needed to avoid overdrafts. We encourage you to inquire about the alternatives we offer. A line of credit or a linked account can often be cheaper than overdraft fees.

Financial education. Please let us know if you are interested in getting individualized counseling to learn how to more effectively manage your personal finances.

Fees. We charge a fee (refer to Consumer or Business Fee Schedule) each time we pay an overdraft. The fee varies depending on the amount of the item presented. Refer to fee schedule. If multiple items overdraw your account on the same day, each item or transaction will be assessed an appropriate Insufficient/Uncollected Funds Fee Paid. All fees and charges will be included as part of the Overdraft Privilege limit amount. Your account may become overdrawn in excess of the Overdraft Privilege limit amount as a result of a fee.

There is a limit of 5 Insufficient/Uncollected Funds Fee (Paid) per day we will charge.

Categories of Transactions. The categories of transactions for which an overdraft fee may be imposed are those by any of the following means (Standard Coverage): Checks, ACH- Automatic Debits, Recurring Debit Card Payments, Online Bill Pay Items, Teller Window Transactions. We will not pay ATM and everyday debit card transactions at our discretion unless you opt-in (Extended Coverage).

Time for Repayment. Payment of an overdraft is due immediately.

Circumstances Under Which We Wouldn't Pay. The circumstances under which we wouldn't pay an item or debit that would overdraw your account are entirely within our discretion, and we reserve the right not to pay. Refer to the Terms and Conditions of your account for more information as to circumstances that may affect whether we pay.

A temporary debit authorization hold affects your account balance. On debit card purchases, merchants may request a temporary hold on your account for a specified sum of money when the merchant does not know the exact amount of the purchase at the time the card is authorized. The amount of the temporary hold may be more than the actual amount of your purchase. Some common transactions where this occurs involve purchases of gasoline, hotel rooms, or meals at restaurants. When this happens, our processing system cannot determine that the amount of the hold exceeds the actual amount of your purchase. This temporary hold, and the amount charged to your account, will eventually be adjusted to the actual amount of your purchase, but it could be three calendar days, or even longer in some cases, before the adjustment is made. Until the adjustment is made, the amount of funds in your account available for other transactions will be reduced by the amount of the temporary hold. If another transaction is presented for payment in an amount greater than the funds left after the deduction of the temporary hold amount, you will not be charged an NSF but may be charged an Insufficient/Uncollected Funds Fee (Paid). Although under payment system rules, Navigant Credit Union may be obligated to pay some unauthorized debit card transactions, Navigant Credit Union will not authorize debit card or ATM transactions unless there are available funds (including Overdraft Coverage Options) to cover the transactions and any fee(s).

Payment Order of Items. The order in which items are paid is important if there is not enough money in your account to pay all of the items that are presented. The payment order can affect the number of items overdrawn or returned unpaid and the amount of the fees you may have to pay. To assist you in managing your account, we are providing you with the following information regarding how we process those items. We encourage you to make careful records and practice good account management. This will help you to avoid creating items without sufficient funds and potentially incurring the resulting fees.

We generally post items in the following order: 1) credits, 2) ATM and debit card transactions (in the order received), 3) checks (low to high by dollar amount) 4) ACH Debits (low to high by dollar amount). However, because of the many ways we allow you to access your account, the posting order, of individual items may differ from these general policies. Holds on funds and the order in which transactions are posted may impact the total amount of Insufficient/Uncollected Funds Fee (Paid) fees assessed.

Dollar Limit. If we set a dollar limit for the total amount that your account can be overdrawn at one time, overdraft fees (as well as the amounts of the overdraft items) will apply toward that limit, reducing the amount available under that limit. Even if we set a dollar limit, we are not required to pay overdrafts up to the limit. The payment of ANY overdraft is completely at our discretion. Consumer and business accounts will receive a $100.00 Introductory Overdraft Privilege limit at account opening that will be increased to $750.00 after 30 days in good standing for consumer accounts or to $1,000.00 after 60 days in good standing for business accounts.

What Else You Should Know. Navigant Credit Union understands that unexpected overdrafts occur from time to time – Overdraft Coverage can help.

Overdraft Coverage Options. The choice is yours. Consider these ways to cover overdrafts:

Service	Cost
Overdraft Protection Link to Another Deposit Account you have at Navigant Credit Union[1]	**Overdraft Transfer Fee: refer to Fee Schedule**

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Overdraft Protection Line of Credit[1, 2]	**Subject to interest**
Overdraft Privilege	**Insufficient/Uncollected Funds Fee (Paid) per item: refer to Fee Schedule**

[1]Contact us at (401) 233-4700 or come by a branch to sign up or apply for these services; [2]subject to credit approval.

Overdraft Protection services apply to all transactions and may help prevent overdrafts by automatically transferring funds to your checking account from another account, or line of credit you may have at Navigant Credit Union for an interest charge. Please note that overdraft lines of credit are subject to credit approval.

Overdraft Privilege allows you to overdraw your account up to the disclosed limit for a fee in order to pay a transaction. Even if you have overdraft protection, Overdraft Privilege is still available as secondary coverage if the other protection source is exhausted.

Transactions Covered with Overdraft Privilege	Standard Coverage (No action required)	Extended Coverage (Your consent required)*	If you would like to select Extended Coverage for future transactions:
Checks	**X**	**X**	• call us at **(401) 233-4700** • complete the online consent form found at www.navigantcu.org • visit any branch • complete the enclosed consent form and mail it to us at 1005 Douglas Pike, Smithfield, RI 02917
ACH - Automatic Debits	**X**	**X**	
Recurring Debit Card Payments	**X**	**X**	
Online Bill Pay Items	**X**	**X**	
Teller Window Transactions	**X**	**X**	
Non-Navigant ATM Transactions		**X***	
Everyday Debit Card Transactions		**X***	

*If you choose Extended Coverage, **ATM withdrawals and everyday debit card transactions** will be included with the transactions listed under Standard Coverage.

You can discontinue the Overdraft Privilege in its entirety by contacting us at (401) 233-4700 or sending us an e-mail at www.info@navigantcu.org.

- If an item is returned because the available balance in your account is insufficient to cover the item and the item is presented for payment again, Navigant Credit Union will not charge an NSF/Uncollected Funds Fee each time it returns the item because it exceeds the available balance in your account. If, on representment of the item, the available balance in your account is sufficient to cover the item Navigant Credit Union may pay the item. If payment causes an overdraft, Navigant Credit Union may charge an Insufficient/Uncollected Funds Fee (Paid).
- Giving us your consent to pay everyday debit card and ATM overdrafts on your consumer account may result in you incurring Insufficient/Uncollected Funds Fees (Paid) for transactions that we would otherwise be required to pay without assessing an Insufficient Funds Fee. However, this would allow us to authorize transactions up to the amount of your Overdraft Privilege limit and may also help you avoid overdrafts in excess of your available balance that could result in suspension of your debit card.
- Navigant Credit Union authorizes and pays transactions using the available balance of your account. Navigant Credit Union may place a hold on deposited funds in accordance with our Terms and Conditions disclosure, which will reduce the amount in your available balance. The available balance for checks, ACH items, and recurring debit card transactions is comprised of the ledger balance, less any holds on deposited funds and any debit card holds, plus the amount of the Overdraft Privilege limit and any available Overdraft Protection. The available balance for ATM and everyday debit card transactions on accounts with Standard Coverage is the ledger balance, less any holds on deposited funds and any debit card holds, plus any available Overdraft Protection, but does NOT include the Overdraft Privilege limit. For accounts with Extended Coverage, the Overdraft Privilege limit is included in the available balance for authorizing ATM and everyday debit card transactions.
- Please be aware that the Overdraft Privilege amount is not included in your available balance provided through online banking, mobile banking or Navigant Credit Union's ATMs.
- Except as described in this letter, Navigant Credit Union will not pay items if your account does not contain available funds (including the Overdraft Privilege limit) to cover the item(s) and the amount of any fee(s).
- Overdraft Privilege may be discontinued/revoked if:
  - you default on any loan or other obligation to us,
  - your account becomes subject to any legal, administrative order, garnishment, or levy,
  - you fail to maintain your account in good standing by not bringing your account to a positive balance within thirty (30) days for a minimum of one business day,
  - your primary / physical address on file is undeliverable,
  - you have been appointed to manage a Fiduciary account,
  - your account is being held as collateral for a share secured loan,
  - you currently have a Smart Start Loan, or
  - you are using the Overdraft Privilege services irresponsibly, and/or your account has been used fraudulently.
- You must bring your account balance positive for at least one business day to have Overdraft Privilege reinstated. Overdraft Privilege is not a line of credit; it is a discretionary overdraft service that can be withdrawn at any time without prior notice.
- Depositor and each Authorized Signatory will continue to be liable, jointly and severally, for all overdraft and fee amounts, as described in the Terms and Conditions disclosure. The total (negative) balance, including all fees and charges, is due and payable upon demand.
- Recipients of federal or state benefits payments who do not wish us to deduct the amount overdrawn and the overdraft fee from funds that you deposit or that are deposited into your account may call us at 401-233-4700.

NCUA Insurance. This credit union is federally insured by the National Credit Union Administration.

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Overdraft Opt-In

Navigant
CREDIT UNION®

WHAT YOU NEED TO KNOW ABOUT OVERDRAFTS AND OVERDRAFT FEES

An overdraft occurs when you do not have enough money in your account to cover a transaction, but we pay it anyway. We can cover your overdrafts in two different ways:

1. We have standard overdraft practices that come with your account.
2. We also offer overdraft protection plans, such as a link to another account or a line of credit, which may be less costly than our standard overdraft practices. To learn more, ask us about these plans.

This notice explains our standard overdraft practices.

- **What are the standard overdraft practices that come with my account?**

  We do authorize and pay overdrafts for the following types of transactions:

  - Checks and other transactions made using your checking account number.
  - Automatic bill payments

  We will not authorize and pay overdrafts for the following types of transactions without your consent.

  - ATM transactions
  - Everyday debit card transactions

  We pay overdrafts at our discretion, which means we do not guarantee that we will always authorize and pay any type of transaction.

  If we do not authorize and pay an overdraft, your transaction / item will be declined / returned.

- **What fees will I be charged if Navigant Credit Union pays my overdraft?**

  Under our standard overdraft practices:

  - We will charge you an Insufficient Funds Fee (Paid), (refer to the Consumer/Business Fee schedule) each time we pay an overdraft.
  - There is a limit of 5 overdraft fees per day on the total fees that we will charge you for overdrawing your account.

- **What if I want Navigant Credit Union to authorize and pay overdrafts on my ATM and everyday debit card transactions?**

  If you want us to authorize and pay overdrafts on ATM and everyday debit card transactions, call (401) 233-4700, complete the form below and present it at a branch or mail it to: 1005 Douglas Pike, Smithfield, RI 02917. You can revoke your authorization for Navigant Credit Union to pay these overdrafts at any time by any of the above methods. Your revocation must include both your name and your account number so that we can properly identify your account.

_____ I want Navigant Credit Union to authorize and pay overdrafts on my ATM and everyday debit card transactions.

Printed Name: _____

Date: _____

Account Number: _____

Reg E Confirmation

Navigant
CREDIT UNION®

Confirmation of Extended Coverage for ATM and Everyday Debit Card Overdrafts

This is to confirm that Navigant Credit Union has received your authorization to pay overdrafts on ATM and everyday debit card transactions for your account ending in. You authorize Navigant Credit Union to charge an Insufficient Funds Fee (Paid), also referred to as “overdraft fees” (refer to the Consumer/Business Fee Schedule) to your account for each transaction that creates an overdraft. There is a limit of 5 overdraft fees per day that we will charge you for overdrawing your account.

You can revoke your authorization for Navigant Credit Union to pay these overdrafts by calling (401) 233-4700, coming by a branch, or by mailing a revocation of consent to 1005 Douglas Pike, Smithfield, RI 02917. Your revocation must include both your name and your account number so that we can properly identify your account.

Card Opt-Out

Navigant
CREDIT UNION®

Automatic Billing Updater
Notice of Right to Opt Out

Automatic Billing Updater (ABU) is a free service that is automatically provided for your Debit Card and/or Credit Card. Out-of-date card information can result in declined merchant transactions. With ABU, your account files will be updated when information changes because of a product upgrade, card expiration, loss or theft, account closure or other changes. A participating merchant can access that updated card information before requesting a payment. Since not all merchants participate, you should also contact the merchants directly if your card information changes. You are entitled to opt out of this service. You may opt out at any time.

If you want to opt out, email us at info@navigantcu.org, notify us through our website at https://www.navigantcu.org/card-opt-out or mail us notice of your intention to opt out. You can use the opt-out election below. Cut it off and mail it to us at Navigant Credit Union, 1005 Douglas Pike, Smithfield, RI 02917, ATTN: Card Services. If you opt out, you may opt back in if you decide you want the Automatic Billing Updater service in the future. You may opt in the same way(s) that you can opt out.

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Automatic Billing Updater
Opt Out Notice

I have received a description of the Automatic Billing Updater (ABU) service and Notice of my right to opt out of the ABU service. I choose to opt out of the ABU service for my Debit Card and/or Credit Card. I understand that I can choose to opt back into the ABU service at a later time.

Name _____

Address _____

Last six digits of Card Number _____

Navigant
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